# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# **FORM 10-Q**

☑ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended September 30, 2010

OR

□ TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_

Commission file number 001-34504

# **ADDUS HOMECARE CORPORATION**

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization) 20-5340172 (I.R.S. Employer Identification No.)

Accelerated filer

Smaller reporting company

П

2401 South Plum Grove Road Palatine, Illinois 60067 (Address of principal executive offices) (Zip code)

(847) 303-5300

(Registrant's telephone number, including area code)

Not Applicable

(Former name, former address and former fiscal year, if changed since last report)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes 🗵 No 🗆.

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  $\Box$  No  $\Box$ .

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definition of "large accelerated filer, "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act (check one):

Large accelerated filer  $\Box$ 

Non-accelerated filer  $\square$  (Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes 🗆 No 🗵

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Common Stock \$0.001 par value Shares outstanding at October 31, 2010: 10,751,085

# ADDUS HOMECARE CORPORATION

# FORM 10-Q

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Item 1. Financial Statements

# PART I – FINANCIAL INFORMATION

# ADDUS HOMECARE CORPORATION AND SUBSIDIARIES

# CONDENSED CONSOLIDATED BALANCE SHEETS As of September 30, 2010 and December 31, 2009 (amounts and shares in thousands, except per share data) (Unaudited)

|  | 2010      | 2009      |
|--|-----------|-----------|
| Assets   |           |           |
| Current assets   |           |           |
| Cash   | \$ 612    | \$ 518    |
| Accounts receivable, net of allowances of \$6,212 and \$4,813 as of September 30, 2010 and December 31, 2009, respectively                                     | 75,712    | 70,491    |
| Prepaid expenses and other current assets  | 8,719     | 6,937     |
| Deferred tax assets  | 6,459     | 5,700     |
| Income taxes receivable  | 93        | 732       |
| Total current assets   | 91,595    | 84,378    |
| Property and equipment, net of accumulated depreciation and amortization   | 3,151     | 3,133     |
| Other assets   |           |           |
| Goodwill   | 63,702    | 59,482    |
| Intangibles, net of accumulated amortization   | 14,423    | 13,082    |
| Deferred tax assets  | 64        | 509       |
| Other assets   | 764       | 731       |
| Total other assets   | 78,953    | 73,804    |
| Total assets   | \$173,699 | \$161,315 |
| Liabilities and stockholders' equity   |           |           |
| Current liabilities  |           |           |
| Accounts payable   | \$ 4,600  | \$ 3,763  |
| Accrued expenses   | 28,871    | 25,557    |
| Current maturities of long-term debt   | 6,369     | 7,388     |
| Deferred revenue   | 2,108     | 2,189     |
| Total current liabilities  | 41,948    | 38,897    |
| Long-term debt, less current maturities  | 44,152    | 41,851    |
| Other long-term liabilities  | 1,103     |           |
| Total liabilities  | 87,203    | 80,748    |
| Commitments, contingencies and other matters   |           |           |
| Stockholders' equity   |           |           |
| Preferred stock—\$.001 par value; 10,000 authorized and 0 shares issued and outstanding  | —         | _         |
| Common stock—\$.001 par value; 40,000 authorized; 10,748 and 10,499 shares issued and outstanding as of September 30, 2010 and December 31, 2009, respectively | 11        | 10        |
| Additional paid-in capital   | 82,048    | 80,611    |
| Retained earnings (deficit)  | 4,437     | (54)      |
| Total stockholders' equity   | 86,496    | 80,567    |
| Total liabilities and stockholders' equity   | \$173,699 | \$161,315 |

See accompanying Notes to Unaudited Condensed Consolidated Financial Statements.

# CONDENSED CONSOLIDATED STATEMENTS OF INCOME For the Three and Nine Months Ended September 30, 2010 and 2009 (amounts and shares in thousands, except per share data) (Unaudited)

|  | For the Three Months Ended September 30, |        | For the Nine Months Endeo |    | Ended Se |    |         |
|--|--|--------|---------------------------|----|----------|----|---------|
|  |  | 2010   | <br>2009                  |    | 2010     |    | 2009    |
| Net service revenues   | \$                                       | 69,842 | \$<br>66,803              | \$ | 201,612  | \$ | 193,608 |
| Cost of service revenues   |  | 49,710 | <br>47,148                |    | 142,924  |    | 136,588 |
| Gross profit   |  | 20,132 | 19,655                    |    | 58,688   |    | 57,020  |
| General and administrative expenses  |  | 16,277 | 14,375                    |    | 46,972   |    | 42,358  |
| Depreciation and amortization  |  | 1,058  | <br>1,234                 |    | 2,955    |    | 3,678   |
| Total operating expenses   |  | 17,335 | <br>15,609                |    | 49,927   |    | 46,036  |
| Operating income   |  | 2,797  | 4,046                     |    | 8,761    |    | 10,984  |
| Interest expense, net  |  | 855    | <br>1,021                 |    | 2,323    |    | 3,189   |
| Income before income taxes   |  | 1,942  | 3,025                     |    | 6,438    |    | 7,795   |
| Income tax expense   |  | 463    | <br>935                   |    | 1,947    |    | 2,409   |
| Net income   |  | 1,479  | 2,090                     |    | 4,491    |    | 5,386   |
| Less: Preferred stock dividends, undeclared subject to payment on conversion; declared and converted November 2009 |  |        | <br>(1,157)               |    |          |    | (3,441) |
| Net income attributable to common shareholders   | \$                                       | 1,479  | \$<br>933                 | \$ | 4,491    | \$ | 1,945   |
| Income per common share:   |  |        |                           |    |          |    |         |
| Basic  | \$                                       | 0.14   | \$<br>0.92                | \$ | 0.43     | \$ | 1.91    |
| Diluted  | \$                                       | 0.14   | \$<br>0.40                | \$ | 0.43     | \$ | 1.04    |
| Weighted average number of common shares and potential common<br>shares outstanding:                               |  |        |                           |    |          |    |         |
| Basic  |  | 10,681 | <br>1,019                 |    | 10,561   |    | 1,019   |
| Diluted  |  | 10,681 | <br>5,162                 |    | 10,561   |    | 5,167   |

See accompanying Notes to Unaudited Condensed Consolidated Financial Statements.

# CONDENSED CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY For the Nine Months Ended September 30, 2010 (amounts and shares in thousands) (Unaudited)

|   | Commo  | n Stock      | Paid-In  | Retained<br>Earnings | Total<br>Stockholders' |
|---|--------|--------------|----------|----------------------|------------------------|
|   | Shares | Amount       | Capital  | (Deficit)            | Equity                 |
| Balance at December 31, 2009  | 10,499 | \$ 10        | \$80,611 | \$ (54)              | \$ 80,567              |
| Issuance of shares of common stock under restricted stock award agreement | 1      | 1            | _        |                      | 1                      |
| Stock-based compensation  |        | —            | 197      | —                    | 197                    |
| Stock issued for acquisitions   | 248    | —            | 1,240    |                      | 1,240                  |
| Net income  |        |              |          | 4,491                | 4,491                  |
| Balance at September 30, 2010   | 10,748 | <u>\$ 11</u> | \$82,048 | \$ 4,437             | \$ 86,496              |

See accompanying Notes to Unaudited Condensed Consolidated Financial Statements

# CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS For the Nine Months Ended September 30, 2010 and 2009 (amounts in thousands) (Unaudited)

|   | 1        | For the Nine Months Ended Septen |                |         |
|---|----------|----------------------------------|----------------|---------|
|   |          | 2010                             |                | 2009    |
| Cash flows from operating activities  | <b>•</b> |                                  | <i><b></b></i> | - 000   |
| Net income  | \$       | 4,491                            | \$             | 5,386   |
| Adjustments to reconcile net income to net cash provided by operating activities  |          | 0.055                            |                | 0.670   |
| Depreciation and amortization   |          | 2,955                            |                | 3,678   |
| Deferred income taxes   |          |                                  |                | (249    |
| Change in fair value of financial instrument                                      |          | (191)                            |                | (395)   |
| Stock-based compensation  |          | 197                              |                | 212     |
| Amortization of debt issuance costs   |          | 118                              |                | 530     |
| Provision for doubtful accounts   |          | 3,158                            |                | 2,097   |
| Changes in operating assets and liabilities:                                      |          |                                  |                |         |
| Accounts receivable   |          | (8,379)                          |                | (15,366 |
| Prepaid expenses and other current assets   |          | (1,782)                          |                | (1,830) |
| Accounts payable  |          | 837                              |                | 862     |
| Accrued expenses  |          | 3,426                            |                | 7,038   |
| Deferred revenue  |          | (81)                             |                | (304    |
| Income taxes  |          | 325                              |                | 93      |
| Net cash provided by operating activities   | <u> </u> | 5,074                            |                | 1,752   |
| Cash flows from investing activities  |          |                                  |                |         |
| Acquisitions of businesses, net of cash received                                  |          | (5,587)                          |                | (1,717) |
| Purchases of property and equipment   |          | (524)                            |                | (356)   |
| Net cash used in investing activities   |          | (6,111)                          |                | (2,073) |
| Cash flows from financing activities  |          |                                  |                |         |
| Payments on term loan   |          |                                  |                | (4,987) |
| Net borrowings on revolving credit loan   |          | —                                |                | 306     |
| Net borrowings on new term loan   |          | 5,000                            |                | —       |
| Net repayments on new credit facility   |          | (2,500)                          |                | —       |
| Payments on subordinated dividend notes   |          | (750)                            |                | —       |
| Net borrowings (payments) from other notes  |          | (468)                            |                | 1,509   |
| Debt issuance costs   |          | (151)                            |                |         |
| Net cash provided by (used in) financing activities                               |          | 1,131                            |                | (3,172) |
| Net change in cash  |          | 94                               |                | (3,493) |
| Cash, at beginning of period  |          | 518                              |                | 6,113   |
| Cash, at end of period  | \$       | 612                              | \$             | 2,620   |
| Supplemental disclosures of cash flow information                                 |          |                                  |                |         |
| Cash paid for interest  | \$       | 2,359                            | \$             | 3,204   |
| Cash paid for income taxes  |          | 1,309                            |                | 1,988   |
| Supplemental disclosures of non-cash investing and financing activities           |          |                                  |                |         |
| Contingent and deferred consideration accrued for acquisitions                    | \$       | 1,606                            | \$             | 175     |
| Tax benefit related to the amortization of tax goodwill in excess of book basis   |          | 309                              |                | _       |
| Undeclared accrued preferred stock dividend; declared and converted November 2009 |          | _                                |                | 3,441   |

See accompanying Notes to Unaudited Condensed Consolidated Financial Statements

# Notes to Condensed Consolidated Financial Statements (amounts and shares in thousands) (Unaudited)

#### 1. Nature of Operations

Addus HomeCare Corporation ("Holdings") and its subsidiaries (together with Holdings, the "Company" or "we") provides home & community and home health services through a network of locations throughout the United States. These services are primarily performed in the homes of the consumers. The Company's home & community services include assistance to the elderly, chronically ill and disabled with bathing, grooming, dressing, personal hygiene and medication reminders, and other activities of daily living. Home & community services are primarily performed under agreements with state and local governmental agencies. The Company's home health services are operated through licensed and Medicare certified offices that provide physical, occupational and speech therapy, as well as skilled nursing services to pediatric, adult infirm and elderly patients. Home health services are reimbursed from Medicare, Medicaid and Medicaid-waiver programs, commercial insurance and private payors.

# 2. Summary of Significant Accounting Policies

#### **Basis of Presentation**

The accompanying condensed consolidated financial statements are unaudited. These unaudited condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States ("GAAP") and applicable rules and regulations of the Securities and Exchange Commission ("SEC") regarding interim financial reporting. Certain information and note disclosures normally included in the financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to such rules and regulations. Accordingly these interim condensed consolidated financial statements should be read in conjunction with the Company's consolidated financial statements and related notes included in the Company's Annual Report on Form 10-K for the year ended December 31, 2009 as filed with the SEC on March 29, 2010 (the "Form 10-K"), which includes information and disclosures not included herein. The December 31, 2009 consolidated balance sheet included herein was derived from the audited financial statements as of that date, but does not include all disclosures including notes required by GAAP.

The unaudited condensed consolidated financial statements have been prepared on the same basis as the audited consolidated financial statements and, in the opinion of management, the unaudited financial statements reflect all adjustments (all of which are of a normal and recurring nature), which are necessary to present fairly the financial position at September 30, 2010 and December 31, 2009, the Company's condensed consolidated statements of income for the three and nine months ended September 30, 2010 and 2009, the condensed consolidated statements of stockholders' equity for the nine months ended September 30, 2010, and the condensed consolidated statements of cash flows for the nine months ended September 30, 2010 are not necessarily indicative of the results to be expected for the year ending December 31, 2010. All references to September 30, 2010 or to the three and nine months ended September 30, 2010 and 2009 in the notes to the condensed consolidated financial statements are unaudited.

On October 1, 2009, Holdings' board of directors approved a 10.8-for-1 stock split, increasing the number of issued and outstanding shares of common stock from 94 to 1,019. All share and per share data, except for par value, have been adjusted to reflect the stock split for all periods presented. In conjunction with this stock split, Holdings' board of directors and stockholders approved an increase in the number of authorized shares of common stock to 40,000. Additionally, on November 2, 2009, Holdings increased the number of authorized shares of preferred stock from 100 to 10,000.

On November 2, 2009, Holdings completed its initial public offering (the "IPO"), consisting of the sale of 5,400 shares of common stock at \$10.00 per share. After deducting the underwriters' discounts and transaction fees and expenses, the net proceeds to the Company from the sale of shares in the IPO were \$47,480. Transaction costs related to the IPO of \$2,720 were charged directly to additional paid-in capital.

### **Principles of Consolidation**

All intercompany balances and transactions have been eliminated in consolidation.

#### **Revenue Recognition**

The Company generates net service revenues by providing home & community services and home health services directly to consumers. The Company receives payments for providing such services from federal, state and local governmental agencies, the Veterans Health Administration, commercial insurers and private individuals.

# Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

#### Home & Community

The home & community segment net service revenues are principally provided based on authorized hours, determined by the relevant agency, at an hourly rate specified in agreements or fixed by legislation and recognized as revenues at the time services are rendered. Home & community net service revenues are reimbursed by state, local and other governmental programs which are partially funded by Medicaid or Medicaid waiver programs, with the remainder reimbursed through private duty and insurance programs.

#### Home Health

The home health segment net service revenues are primarily generated on a per episode or per visit basis. Home health segment net service revenues consist of approximately 60% of Medicare services with the balance being non-Medicare services derived from Medicaid, commercial insurers and private duty. Home health net service revenues reimbursed by Medicare are based on episodes of care. Under the Medicare Prospective Payment System ("PPS"), an episode of care is defined as a length of care up to 60 days with multiple continuous episodes allowed per patient. Medicare billings under PPS vary based on the severity of the patient's condition and are subject to adjustment, both positive and negative, for changes in the patient's medical condition and certain other reasons. At the inception of each episode of care a request for anticipated payment ("RAP") is submitted to Medicare for 50% to 60% of the estimated PPS reimbursement. The Company estimates the net PPS revenues to be earned during an episode of care based on the initial RAP billing, historical trends and other known factors. The net PPS revenues are initially recognized as deferred revenues and subsequently amortized as net service revenues ratably over the 60-day episodic period. At the end of each episode of care a final claim billing is submitted to Medicare and any changes between the initial RAP and final claim billings are recorded as an adjustment to net service revenues. No significant adjustments from initial estimates have been recorded as a result of the process. Other non-Medicare services are primarily provided on a per visit basis determinable and recognized as revenues at the time services are rendered.

Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. As a result, there is at least a reasonable possibility that recorded estimates may change in the near term. The Company believes that it is in compliance in all material respects with all applicable laws and regulations.

# Allowance for Doubtful Accounts

The Company establishes its allowance for doubtful accounts to the extent it is probable that a portion or all of a particular account will not be collected. The Company estimates its provision for doubtful accounts primarily by aging receivables utilizing eight aging categories, and applying its historical collection rates to each aging category, taking into consideration factors that might impact the use of historical collection rates or payor groups, with certain large payors analyzed separately from other payor groups. In the Company's evaluation of these estimates, it also considers delays in payment trends in individual states due to budget or funding issues, billing conversions related to acquisitions or internal systems, resubmission of bills with required documentation and disputes with specific payors. An allowance for doubtful accounts is maintained at a level management believes is sufficient to cover potential losses.

#### Goodwill

The Company's carrying value of goodwill is the residual of the purchase price over the fair value of the net assets acquired from various acquisitions, including the acquisition of Addus HealthCare, Inc. ("Addus HealthCare") in 2006. In accordance with ASC Topic 350, "Goodwill and Other Intangible Assets", goodwill and intangible assets with indefinite useful lives are not amortized. The Company tests goodwill for impairment at the reporting unit level on an annual basis, as of October 1, or whenever potential impairment triggers occur, such as a significant change in business climate or regulatory changes that would indicate that an impairment may have occurred. Goodwill and indefinite lived intangible assets are required to be tested for impairment at least annually using a two-step method. The first step in the evaluation of goodwill impairment involves comparing the current fair value of each reporting unit to the recorded value, including goodwill. The Company uses the combination of a discounted cash flow model ("DCF") and the market multiple analysis method to determine the current fair value of each reporting unit. The DCF model was prepared using revenue and expense projections based on the Company's current operating plan. As such, a number of significant assumptions and estimates are involved in the application of the DCF model to forecast revenue growth, price changes, gross profits, operating expenses and operating cash flows. The cash flows were discounted using a weighted average cost of capital ranging from 13.0% to 16.0%, which was management's best estimate based on the capital structure of the Company and external industry data. As part of the second step of this evaluation, if the carrying value of goodwill exceeds its fair value, an impairment loss would be recognized.

The Company's recent decline in earnings for the three and nine months ended September 30, 2010 as compared to the same periods in the prior year, the current Federal and state economic and reimbursement environments and state budgetary pressures to decrease or eliminate services provided by the Company, as well as the Company's total stockholders' equity exceeding its market capitalization as of September 30, 2010, are all factors indicating the possibility of an impairment to the Company's goodwill. The Company is unable to estimate the amount of any potential non-cash goodwill impairment charge at this time, but does expect to complete the analysis by December 31, 2010 in connection with its annual testing. The results of this impairment testing could result in an impairment charge being recorded at December 31, 2010.

#### Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

#### **Intangible Assets**

The Company's identifiable intangible assets consist of customer and referral relationships, tradenames, trademarks and non-compete agreements. Amortization is computed using straight-line and accelerated methods based upon the estimated useful lives of the respective assets, which range from two to 25 years.

#### Long-Lived Assets

The Company reviews its long-lived assets (except goodwill, as described above) for impairment whenever changes in circumstances indicate that the carrying amount of an asset may not be recoverable. To determine if impairment exists, the Company compares the estimated future undiscounted cash flows from the related long-lived assets to the net carrying amount of such assets. If the carrying amount of an asset exceeds its estimated future cash flows, an impairment charge is recognized for the amount by which the carrying amount of the asset exceeds the estimated fair value of the asset, generally determined by discounting the estimated future cash flows. No impairment charges were recorded in the three or nine months ended September 30, 2010 and 2009.

#### **Debt Issuance Costs**

The Company amortizes debt issuance costs on a straight-line method over the term of its credit facility agreement.

#### Workers' Compensation Program

The Company's workers' compensation program has a \$350 deductible component. The Company recognizes its obligations associated with this program in the period the claim is incurred. The cost of both the claims reported and claims incurred but not reported, up to the deductible, have been accrued based on historical claims experience, industry statistics and an actuarial analysis performed by an independent third party. The future claims payments related to the workers' compensation program are secured by letters of credit.

#### **Income Taxes**

The Company accounts for income taxes under the provisions of ASC Topic 740, "Accounting for Income Taxes." The objective of accounting for income taxes is to recognize the amount of taxes payable or refundable for the current year and deferred tax liabilities and assets for the future tax consequences of events that have been recognized in its financial statements or tax returns. Deferred taxes, resulting from differences between the financial and tax basis of the Company's assets and liabilities, are also adjusted for changes in tax rates and tax laws when changes are enacted. ASC Topic 740 also requires that deferred tax assets be reduced by a valuation allowance if it is more likely than not that some portion or all of the deferred tax asset will not be realized. ASC Topic 740 also prescribes a recognition threshold and measurement process for recording in the financial statements uncertain tax positions taken or expected to be taken in a tax return. In addition, ASC Topic 740 provides guidance on derecognition, classification, accounting in interim periods and disclosure requirements for uncertain tax positions.

### Stock-based Compensation

The Company has two stock incentive plans, the 2006 Stock Incentive Plan (the "2006 Plan") and the 2009 Stock Incentive Plan (the "2009 Plan") that provide for stock-based employee compensation. The Company accounts for stock-based compensation in accordance with ASC Topic 718, "*Stock Compensation*." Compensation expense is recognized on a graded method under the 2006 Plan and on a straight-line basis under the 2009 Plan over the vesting period of the awards based on the fair value of the options. Under the 2006 Plan, the Company historically used the Black-Scholes option pricing model to estimate the fair value of its stock based payment awards, but beginning October 28, 2009 under its 2009 Plan it began using an enhanced Hull-White Trinomial model. The determination of the fair value of stock-based payments utilizing the Black-Scholes model and the Enhanced Hull-White Trinomial model is affected by Holdings' stock price and a number of assumptions, including expected volatility, risk-free interest rate, expected term, expected dividends yield, expected forfeiture rate, expected turn-over rate, and the expected exercise multiple.



#### Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

#### Net Income Per Common Share

Net income per common share, calculated on the treasury stock method, is based on the weighted average number of shares outstanding during the period. The Company's outstanding securities that may potentially dilute the common stock are stock options. Excluded from the Company's calculation for the three and nine months ended September 30, 2010 were 563 options which were out-of-the-money and therefore anti-dilutive.

#### Estimates

The financial statements are prepared by management in conformity with GAAP and include estimated amounts and certain disclosures based on assumptions about future events. Accordingly, actual results could differ from those estimates.

#### Fair Value of Financial Instruments

The Company's financial instruments consist of cash, accounts receivable, payables and debt. The carrying amounts reported in the consolidated balance sheets for cash, accounts receivable, accounts payable and accrued expenses approximate fair value because of the short-term nature of these instruments. The Company's long-term debt approximates fair value based on instruments with similar terms.

#### 3. Acquisitions

On July 26, 2010, the Company entered into an Asset Purchase Agreement (the "Purchase Agreement"), pursuant to which the Company acquired certain assets of Advantage Health Systems, Inc., a South Carolina corporation ("Advantage"). The total consideration payable pursuant to the Purchase Agreement was \$8,380, comprised of \$5,140 in cash, common stock consideration with a deemed value of \$1,240 resulting in the issuance of 248 common shares, and a maximum of \$2,000 in future cash consideration subject to the achievement of certain performance targets set forth in an Earn-Out Agreement and the assumption of certain specified liabilities.

On July 26, 2010, the Company entered into an amendment (the "Second Amendment") to its credit facility. The Second Amendment provides for a new term loan component of the credit facility in the aggregate principal amount of \$5,000 with a maturity date of January 5, 2013. The requisite lenders also consented to the acquisition, effective July 25, 2010, of certain assets of Advantage, by the Company, pursuant to the Purchase Agreement. The new term loan will be repaid in 24 equal monthly installments commencing February 2011. Interest on the new term loan under the credit facility is payable either at a floating rate equal to the 30-day LIBOR, plus an applicable margin of 4.6% or the LIBOR rate for term periods of one, two, three or six months plus a margin of 4.6%. Interest will be paid monthly or at the end of the relevant interest period.

The Company's acquisition of Advantage has been accounted for in accordance with ASC 805, "*Business Combinations*" and the resultant goodwill and other intangible assets will be accounted for under ASC 350 "*Goodwill and Other Intangible Assets*". Assets acquired and liabilities assumed were recorded at their fair values as of September 30, 2010. The total preliminary purchase price is \$7,980 and is comprised of:

|  | Total   |
|--|---------|
| Cash   | \$5,140 |
| Issuance of 248 shares of common stock at \$5.00 per share (valued at a price per share equal to the average closing price of the Company's stock for the three most recent trading days |         |
| preceding the closing, subject to a floor of \$5.00 per share)   | 1,240   |
| Contingent earn-out obligation (net of \$92 discount)  | 1,600   |
| Total preliminary purchase price   | \$7,980 |

The contingent earn-out obligation has been recorded at its fair value of \$1,600, which is the present value of the Company's obligation based on probability-weighted estimates of the achievement of certain performance targets, as defined.

Under business combination accounting, the total preliminary purchase price will be allocated to Advantage's net tangible and identifiable intangible assets based on their estimated fair values. Based upon our management's preliminary valuation, the total purchase price will be allocated as follows:

|   | Total   |
|---|---------|
| Goodwill                                    | \$4,191 |
| Identifiable intangible assets              | 3,631   |
| Property and equipment                      | 158     |
| Total preliminary purchase price allocation | \$7,980 |

Goodwill represents the excess of the purchase price over the fair value of net tangible and identifiable intangible assets acquired. Goodwill amounts are not amortized, but rather are tested for impairment at least annually. In the event that we determine that the value of goodwill has become impaired, we will incur an impairment charge for the amount during the fiscal quarter in which such determination is made.

Identifiable intangible assets acquired consist of trade names and trademarks, certificates of need and state licenses, customer relationships, and noncompete agreements. The preliminary estimated fair value of identifiable intangible assets was determined by our management. Amortization is computed using straight-line and accelerated methods based upon the estimated useful lives of the respective assets.

The following table contains unaudited pro forma consolidated income statement information assuming the Advantage acquisition closed on January 1, 2009.

|  | Three Months Ended<br>September 30, |          | Nine Mon<br>Septem | ths Ended<br>ıber 30, |  |
|--|-------------------------------------|----------|--------------------|-----------------------|--|
|  | 2010                                | 2009     | 2010               | 2009                  |  |
| Net service revenues   | \$70,715                            | \$70,139 | \$209,013          | \$203,461             |  |
| Operating income   | 2,972                               | 4,285    | 9,299              | 11,607                |  |
| Net income   | \$ 1,594                            | \$ 2,205 | \$ 4,729           | \$ 5,636              |  |
| Less: Preferred stock dividends, undeclared subject to payment on conversion; declared |                                     |          |                    |                       |  |
| and converted November 2009  |                                     | (1,157)  | —                  | (3,441)               |  |
| Net income attributable to common shareholders   | \$ 1,594                            | \$ 1,048 | \$ 4,729           | \$ 2,195              |  |
| Basic earnings per share   | \$ 0.15                             | \$ 0.83  | \$ 0.44            | \$ 1.73               |  |
| Diluted earnings per share   | \$ 0.15                             | \$ 0.41  | \$ 0.44            | \$ 1.04               |  |

The pro forma disclosures in the table above include adjustments for interest expense, amortization of intangible assets and tax expense to reflect results that are more representative of the combined results of the transactions as if they had occurred on January 1, 2009. This pro forma information is presented for illustrative purposes only and may not be indicative of the results of operations that would have actually occurred. In addition, future results may vary significantly from the results reflected in the pro forma information.

# 4. Details of Certain Balance Sheet Accounts

Prepaid expenses and other current assets consisted of the following:

|   | September 30,<br>2010 | December 31,<br>2009 |
|---|-----------------------|----------------------|
| Prepaid health insurance                              | \$ 5,862              | \$ 4,884             |
| Prepaid workers' compensation and liability insurance | 1,834                 | 1,321                |
| Prepaid rent  | 205                   | 219                  |
| Other   | 818                   | 513                  |
|   | \$ 8,719              | \$ 6,937             |

Accrued expenses consisted of the following:

|   | September 30,<br>2010 | December 31,<br>2009 |
|---|-----------------------|----------------------|
| Accrued payroll                                   | \$ 12,113             | \$ 10,819            |
| Accrued workers' compensation insurance           | 7,955                 | 7,131                |
| Accrued payroll taxes                             | 1,883                 | 2,153                |
| Accrued health insurance                          | 4,152                 | 3,318                |
| Accrued interest                                  | 563                   | 717                  |
| Current portion of contingent earn-out obligation | 503                   | —                    |
| Other   | 1,702                 | 1,419                |
|   | \$ 28,871             | \$ 25,557            |

# Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

#### 5. Long-Term Debt

Long-term debt consisted of the following:

|  | September 30,<br>2010 | December 31,<br>2009 |
|--|-----------------------|----------------------|
| Revolving credit loan  | \$ 36,000             | \$ 38,500            |
| Term loan  | 5,000                 | —                    |
| Subordinated dividend notes bearing interest at 10.0%                        | 7,069                 | 7,819                |
| Insurance notes payable, due May 2010 and bearing interest at 4.7%           | —                     | 870                  |
| Insurance note payable, due May 2011 and bearing interest at 2.9%            | 652                   | —                    |
| Subordinated promissory note, due July 2010 and bearing interest at 8.0%     | —                     | 250                  |
| Subordinated promissory note, due October 2010 and bearing interest at 8.0%  | 500                   | 500                  |
| Subordinated promissory note, due December 2010 and bearing interest at 8.0% | 1,250                 | 1,250                |
| Subordinated promissory note, due December 2010 and bearing interest at 6.0% | 50                    | 50                   |
| Total  | 50,521                | 49,239               |
| Less current maturities  | (6,369)               | (7,388)              |
| Long-term debt   | \$ 44,152             | \$ 41,851            |

On November 2, 2009, in conjunction with the Company's IPO, the Company entered into a new senior secured credit facility, which the Company refers to as the new credit facility. The new credit facility initially provided a \$50,000 revolving line of credit with a term of five years, and a \$15,000 sublimit for the issuance of letters of credit. Substantially all of the subsidiaries of Holdings are co-borrowers, and Holdings has guaranteed the borrowers' obligations under the new credit facility. The new credit facility is secured by a first priority security interest in all of Holdings' and the borrowers' current and future tangible and intangible assets, including the shares of stock of the borrowers.

The proceeds from the initial borrowings under the new credit facility were used, together with net proceeds from the Company's IPO, to repay \$57,185 outstanding under the Company's then-existing credit facility as of November 2, 2009, to make a payment required by a contingent payment agreement previously entered into with the former owners of Addus HealthCare, to pay a portion of the dividends accrued on the Company's series A preferred stock that converted into shares of the Company's common stock in connection with the IPO, to pay a one-time consent fee to certain former holders of such shares of series A preferred stock, to pay the former Chairman of Addus HealthCare amounts required by his separation and general release agreement and to pay related fees and expenses.

On March 18, 2010, the Company entered into an amendment (the "First Amendment") to its new credit facility. The First Amendment (i) increased the maximum aggregate amount of revolving loans available to the Company by \$5,000 to \$55,000, (ii) modified the Company's maximum senior leverage ratio from 2.75 to 1.0 to 3.00 to 1.0 for the twelve month period ending March 31, 2010 and each twelve month period ending on the last of day of each fiscal quarter thereafter and (iii) increased the advance multiple used to determine the amount of the borrowing base from 2.75 to 1.0 to 3.0 to 1.0.

On July 26, 2010, the Company entered into the Second Amendment to its new credit facility. The Second Amendment provides for a new term loan component of the credit facility in the aggregate principal amount of \$5,000 with a maturity date of January 5, 2013. The requisite lenders also consented to the acquisition, effective July 25, 2010, of certain assets of Advantage by the Company, pursuant to the Purchase Agreement. The new term loan will be repaid in 24 equal monthly installments commencing February 2011. Interest on the new term loan under the credit facility is payable either at a floating rate equal to the 30-day LIBOR, plus an applicable margin of 4.6% or the LIBOR rate for term periods of one, two, three or six months plus a margin of 4.6%. Interest will be paid monthly or at the end of the relevant interest period.

The availability of funds under the revolving credit portion of the new credit facility, as amended by the First Amendment, is based on the lesser of (i) the product of adjusted EBITDA, as defined in the new credit facility agreement, for the most recent 12-month period for which financial statements have been delivered under the new credit facility agreement multiplied by the specified advance multiple, up to 3.0, less the outstanding senior indebtedness and letters of credit, and (ii) \$55,000 less the outstanding revolving loans and letters of credit. Interest on the amounts outstanding under the revolving credit portion of the new credit facility agreement. The son standing rate equal to the 30-day LIBOR, plus an applicable margin of 4.6% or the LIBOR rate for term periods of one, two, three or six months plus a margin of 4.6%. Interest will be paid monthly or at the end of the relevant interest period, as determined in accordance with the new credit facility agreement. The borrowers will pay a fee equal to 0.5% per annum of the unused portion of the revolving portion of the new credit facility. Issued stand-by letters of credit will be charged at a rate of 2% per annum payable monthly. On September 30, 2010 the interest rate on the revolving credit loan facility was 4.86% (30 day LIBOR rate was 0.26%) and total availability was \$9,249.

#### Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

The new credit facility contains customary affirmative covenants regarding, among other things, the maintenance of records, compliance with laws, maintenance of permits, maintenance of insurance and property and payment of taxes. The new credit facility also contains certain customary financial covenants and negative covenants that, among other things, include a requirement to maintain a minimum fixed charge coverage ratio, a requirement to stay below a maximum senior leverage ratio and a requirement to stay below a maximum permitted amount of capital expenditures, as well as restrictions on guarantees, indebtedness, liens, dividends, distributions, investments and loans, restrictions on the Company's ability to enter into transactions other than in the ordinary course of business, a restriction on the ability to consummate more than three acquisitions in any calendar year, or for the purchase price of any one acquisition to exceed \$500, in each case without the consent of the lenders, restrictions on mergers, transfers of assets, acquisitions, subsidiaries and affiliate transactions, and restrictions on fundamental changes and lines of business. The Company was in compliance with all of its covenants at September 30, 2010.

Under the Company's prior credit facility, interest on the borrowings was at an index, as defined, or LIBOR rate. The index base rate was the higher of the prime rate or the federal funds rate plus 0.5%. For borrowings under the revolving credit loan portion of the prior credit facility, the interest rate included an applicable margin of 2.75% for an index rate loan and 3.75% for a LIBOR rate loan. For borrowings under the term loan portion of the prior credit facility, the interest rate included an applicable margin ranging from 2.50% to 3.50% for an index rate loan and 3.75% for a LIBOR rate loan and 3.75% for an index rate loan and 3.75% for an index rate loan and 3.50% to 4.50% for a LIBOR rate loan, depending on the Company's leverage ratio.

#### Subordinated Dividend Notes

On November 2, 2009, in conjunction with the IPO, all outstanding shares of Holdings' series A preferred stock were converted into an aggregate 4,077 shares of common stock at a ratio of 1:108. Total accrued and unpaid dividends on the series A preferred stock were \$13,109 as of November 2, 2009, at which time a dividend payment of \$173 was made and the remaining \$12,936 in unpaid preferred dividends were converted into dividend notes. The dividend notes are subordinated and junior to all obligations under the Company's new credit facility. On November 2, 2009, the Company made a mandatory payment of \$4,000 on the dividend notes. Interest on the outstanding dividend notes accrues at a rate of 10% per annum, compounded annually. The outstanding principal amount of the dividend notes was originally payable in eight equal consecutive quarterly installments commencing on December 31, 2009 and each March 31, June 30, September 30 and December 31 of each year thereafter until paid in full. Interest on the unpaid principal balance of the dividend notes is due and payable quarterly in arrears together with each payment of principal.

On March 18, 2010, the Company amended its subordinated dividend notes. A balance of \$7,819 was outstanding on the dividend notes as of December 31, 2009. Pursuant to the amendments, the dividend notes were amended to (i) extend the maturity date of the dividend notes from September 30, 2011 to December 31, 2012, (ii) modify the amortization schedule of the dividend notes to reduce the annual principal payment amounts from \$4,468 to \$1,250 in 2010; from \$3,351 to \$2,500 in 2011; and amended total payments in 2012 to \$4,069, and (iii) permit, based on the Company's leverage ratio, the prepayment of all or a portion of the principal amount of the dividend notes, together with interest on the principal amount.

#### 6. Stockholders' Equity

On September 19, 2006, Holdings issued 38 shares of series A preferred stock for \$37,750. The series A preferred stock accumulated undeclared dividends at a rate of 10% per year, compounded annually, and the holders of series A preferred stock were entitled to participate in any dividends on the common stock based on the number of shares of common stock into which the preferred stock was convertible. All dividends were cumulative and accrued quarterly and were payable in cash, or notes, as amended, when declared. At December 31, 2008, and through the IPO accrued but undeclared dividends were reflected as a reduction of stockholders' equity. In the absence of sufficient retained earnings or additional paid in capital, the undeclared dividends were shown as a separate charge in the stockholders' equity section. The board of directors has not declared any dividends on the common stock.

On November 2, 2009, in conjunction with the IPO, all outstanding shares of Holdings' series A preferred stock were converted into an aggregate 4,077 shares of common stock at a ratio of 1:108. Total accrued and unpaid dividends on the series A preferred stock were \$13,109 as of November 2, 2009, at which time a dividend payment of \$173 was made and the remaining \$12,936 in unpaid preferred dividends were converted into dividend notes. The dividend notes are subordinated and junior to all obligations under the Company's new credit facility. On November 2, 2009, the Company made a mandatory payment of \$4,000 on the dividend notes. Interest on the outstanding dividend notes accrues at a rate of 10% per annum, compounded annually.

On July 26, 2010, in conjunction with the purchase of certain assets of Advantage by the Company, pursuant to the Purchase Agreement, the Company issued 248 shares of its common stock with a value of \$1,240.

## Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands)

#### (Unaudited)

# 7. Income Taxes

A reconciliation of the statutory federal tax rate of 34% to the annualized effective income tax rate of the Company is summarized as follows:

|   | Nine Month |        |
|---|------------|--------|
|   | Septemb    | er 30, |
|   | 2010       | 2009   |
| Federal income tax at statutory rate          | 34.0%      | 34.0%  |
| State and local taxes, net of federal benefit | 4.7        | 4.3    |
| Jobs tax credits, net                         | (9.8)      | (8.2)  |
| Nondeductible meals and entertainment, other  | 1.3        | 0.8    |
| Effective income tax rate                     | 30.2%      | 30.9%  |

# 8. Segment Data

The Company provides home & community and home health services primarily in the home of the consumer. The Company's locations and operations are organized principally along these lines of service. The home & community and home health services lines have been identified as reportable segments applying the criteria in ASC Topic 280, *Disclosure about Segments of an Enterprise and Related Information*. The accounting policies of the segments are the same as those described in the Summary of Significant Accounting Policies. Intersegment net service revenues are not significant. All services are provided in the United States.

The Company evaluates the performance of its segments through operating income which excludes corporate depreciation and general corporate expenses. General corporate expenses consist principally of accounting and finance, information systems, billing and collections, human resources and national sales and marketing administration.

The following is a summary of segment information for the three and nine months ended September 30, 2010 and 2009:

|   |                 | Three Months Ended<br>September 30, |           | ths Ended<br>ber 30, |
|---|-----------------|-------------------------------------|-----------|----------------------|
|   | 2010            | 2009                                | 2010      | 2009                 |
| Net service revenues                                |                 |                                     |           |                      |
| Home & Community                                    | \$57,311        | \$53,886                            | \$164,156 | \$156,387            |
| Home Health   | 12,531          | 12,917                              | 37,456    | 37,221               |
|   | \$69,842        | \$66,803                            | \$201,612 | \$193,608            |
| Operating income                                    |                 |                                     |           |                      |
| Home & Community                                    | \$ 5,916        | \$ 5,434                            | \$ 16,899 | \$ 15,775            |
| Home Health   | 1,060           | 2,050                               | 3,754     | 5,593                |
| General corporate expenses & corporate depreciation | (4,179)         | (3,438)                             | (11,892)  | (10,384)             |
|   | <u>\$ 2,797</u> | \$ 4,046                            | \$ 8,761  | \$ 10,984            |
| Depreciation and amortization                       |                 |                                     |           |                      |
| Home & Community                                    | \$ 712          | \$ 844                              | \$ 1,947  | \$ 2,511             |
| Home Health   | 158             | 188                                 | 479       | 581                  |
| Corporate   | 188             | 202                                 | 529       | 586                  |
|   | \$ 1,058        | \$ 1,234                            | \$ 2,955  | \$ 3,678             |

Notes to Condensed Consolidated Financial Statements—(Continued) (amounts and shares in thousands) (Unaudited)

# 9. Commitments and Contingencies

# Legal Proceedings

On March 26, 2010, a class action lawsuit was filed in the United States District Court for the Northern District of Illinois on behalf of a class consisting of all persons or entities who purchased or otherwise acquired the Company's common stock between October 27, 2009 and March 18, 2010, in connection with the Company's IPO. The Complaint, which was amended on August 10, 2010, asserts claims against the Company and individual officers and directors pursuant to Sections 11 and 15 of the Securities Act of 1933 and alleges, inter alia, that the Company's registration statement was materially false and/or omitted the following: (1) that the Company's accounts receivable included at least \$1.5 million in aging receivables that should have been reserved for; and (2) that the Company's home health segment's revenues were falling short of internal forecasts due to a slowdown in admissions from the Company's integrated services program due to the State of Illinois' effort to develop new procedures for integrating care. The plaintiffs are seeking compensatory and other damages. A motion to dismiss the Complaint was filed on behalf of the defendants on September 20, 2010. The Company believes the claims are without merit and intends to defend the litigation vigorously. In addition, on April 16, 2010, Robert W. Baird & Company, on behalf of the underwriters of the IPO, notified the Company that the underwriters are seeking indemnification in respect of the above-referenced action pursuant to the underwriting agreement entered into in connection with the IPO.

On November 1, 2010, a shareholder derivative action was filed in the Circuit Court of Cook County, Illinois, by an alleged shareholder of the Company derivatively on behalf of the Company. See Note 11.

The Company is a party to other legal and/or administrative proceedings arising in the ordinary course of its business. It is the opinion of management that the outcome of such proceedings will not have a material effect on the Company's financial position and results of operations.

#### **Employment Agreements**

The Company has entered into employment agreements with certain members of senior management. The terms of these agreements are up to four years and include non-compete and nondisclosure provisions, as well as provide for defined severance payments in the event of termination.

# **10. Significant Payors**

A substantial portion of the Company's net service revenues and accounts receivables are derived from services performed for federal, state and local governmental agencies. Medicare and one state governmental agency accounted for 11.4% and 38.9% of the Company's net service revenues for the three months ended September 30, 2010, respectively, and 11.8% and 34.9% of the Company's net service revenues for the three months ended September 30, 2010, respectively, and 11.8% and 33.7% of the Company's net service revenues for the nine months ended September 30, 2010, respectively, and 11.8% and 33.7% of the Company's net service revenues for the nine months ended September 30, 2009, respectively, and 11.8% and 33.7% of the Company's net service revenues for the nine months ended September 30, 2009, respectively. The related receivables due from Medicare and the state agency represented 7.5% and 58.5%, respectively, of the Company's accounts receivable at September 30, 2010, and 8.1% and 50.8%, respectively, of the Company's accounts receivable at December 31, 2009.

#### **11. Subsequent Events**

On November 1, 2010, a shareholder derivative action was filed on behalf of the Company in the Circuit Court of Cook County, Illinois by Paul Wes Bockley, an alleged shareholder of the Company. The complaint asserts claims against certain individual officers and directors of the Company, and against the Company as a nominal defendant, for breach of fiduciary duty, corporate waste and unjust enrichment based, inter alia, on alleged material misstatements and omissions in the registration statement relating to the Company's IPO. The alleged misstatements and omissions are essentially the same as those asserted in class action litigation, discussed above. The plaintiff is seeking compensatory damages and other relief including reforms to the Company's corporate governance and internal procedures.



# ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

You should read the following discussion together with our unaudited condensed consolidated financial statements and the related notes. This discussion contains forward-looking statements about our business and operations. Our actual results may differ materially from those we currently anticipate.

### Overview

We are a comprehensive provider of a broad range of social and medical services in the home. Our services include personal care and assistance with activities of daily living, skilled nursing and rehabilitative therapies, and adult day care. Our consumers are individuals with special needs who are at risk of hospitalization or institutionalization, such as the elderly, chronically ill and disabled. Our payor clients include federal, state and local governmental agencies, the Veterans Health Administration, commercial insurers, and private individuals. We provide our services through over 130 locations across 19 states to over 24,000 consumers.

We operate our business through two segments, home & community services and home health services. Our home & community services are social, or non-medical, in nature and include assistance with bathing, grooming, dressing, personal hygiene and medication reminders, and other activities of daily living. We provide home & community services on a long-term, continuous basis, with an average duration of 20 months per consumer. Our home health services are primarily medical in nature and include physical, occupational and speech therapy, as well as skilled nursing. We generally provide home health services on a short-term, intermittent or episodic basis to individuals recovering from an acute medical condition, with an average length of care of 80 days.

The comprehensive nature of our social and medical services enables us to maintain a long-term relationship with our consumers as their needs change over time and provides us with diversified sources of revenue. To meet our consumers' changing needs, we utilize an integrated service delivery model approach that allows our consumers to access social and medical services from one homecare provider and appeals to referral sources who are seeking a provider with a breadth of services, scale and systems to meet consumers' needs effectively. Our integrated service delivery model enables our consumers to access services from both our home & community services and home health services divisions, thereby receiving the full spectrum of their social and medical homecare service needs from a single provider. Our integrated service model is designed to reduce service duplication, which lowers health care costs, enhances consumer outcomes and satisfaction and lowers our operating costs, as well as drives our internal growth strategy. In our target markets, our care and service coordinators work with our caregivers, consumers and their providers to review our consumers' current and anticipated service needs and, based on this continuous review, identify areas of service duplication or new service opportunities.

Our ability to grow our net service revenues is closely correlated with the number of consumers to whom we provide our services. Our continued growth depends on our ability to maintain our existing payor client relationships, establish relationships with new payors, enter into new contracts and increase our referral sources. Our continued growth is also dependent upon the authorization by state agencies of new consumers to receive our services. We believe there are several market opportunities for growth. The U.S. population of persons aged 65 and older is growing, and the U.S. Census Bureau estimates that this population will more than double by 2050. Additionally, we believe the overwhelming majority of individuals in need of care generally prefer to receive care in their homes or community-based settings. Finally, the provision of home & community services is more cost-effective than the provision of similar services in an institutional setting for long-term care.

We have historically grown our business primarily through organic growth, complemented with selective acquisitions. Our home & community segment acquisitions have been focused on facilitating entry into new states such as New Jersey, Idaho, Nevada, North Carolina, South Carolina and Georgia, whereas our home health segment acquisitions have been focused on complementing our existing home & community business in Idaho, Indiana and South Carolina, enabling us to provide a more comprehensive range of services in those locations. Acquisitions in the home health segment, while not significant, reflect our goal of being a comprehensive provider of both home & community and home health services in the markets in which we operate.

On July 26, 2010, we entered into an Asset Purchase Agreement (the "Purchase Agreement"), pursuant to which we acquired the operations and certain assets of Advantage Health Systems, Inc., a South Carolina corporation ("Advantage"). Advantage is a provider of home & community, home health and hospice services in South Carolina and Georgia, which expanded our services across 19 states. The total consideration payable pursuant to the Purchase Agreement was \$8.3 million, comprised of \$5.1 million in cash, common stock consideration with a deemed value of \$1.2 million resulting in the issuance of 248,000 common shares, \$2.0 million in future cash consideration subject to the achievement of certain performance targets set forth in an Earn-Out Agreement and the assumption of certain specified liabilities.

On November 2, 2009, we completed our initial public offering ("IPO") consisting of the sale of 5,400,000 shares of common stock at \$10.00 per share. After deducting the underwriters' discounts and transaction fees and expenses, the net proceeds to us from the sale of shares in the IPO were \$47.5 million. Transaction costs related to the IPO of \$2.7 million were charged directly to additional paid-in capital.

On March 23, 2010, the President signed into law the Patient Protection and Affordable Care Act and on March 30, 2010, the President signed into law the Health Care and Education Reconciliation Act of 2010 (collectively both laws are referred to herein as the "Health Reform Act"). The Health Reform Act includes several provisions that may affect reimbursement for home health agencies. The Health Reform Act is broad, sweeping reform, and is subject to change, including through the adoption of related regulations, the way in which its provisions are interpreted and the manner in which it is enforced. We cannot assure you that the provisions of the Health Reform Act will not adversely impact our business, results of operations or financial position. We may be unable to mitigate any adverse effects resulting from the Health Reform Act.

On July 14, 2010, the Office for Civil Rights of the U.S. Department of Health and Human Services published proposed regulations to implement the Health Information Technology for Economic and Clinical Health Act. Failure to comply with Health Insurance Portability and Accountability Act, or HIPAA, could result in fines and penalties that could have a material adverse effect on the Company.

On July 23, 2010, Centers for Medicare & Medicaid Services ("CMS") published its proposed Home Health Prospective Payment System Update for Calendar Year 2011 ("Proposed 2011 Home Health PPS Update"). A proposed overall reduction in the home health payment base rate of 4.9% included a reduction for each 60-day episode and the conversion factor for non-routine medical supplies ("NRS") of 3.79%. The 3.79% decrease, which also will be imposed in 2012, is a result of the CMS determination that there has been a general increase in case mix that CMS believes is unwarranted. CMS believes that this "case-mix creep" is due to improved coding, coding practice changes, and other behavioral responses to the change in reimbursement that went in to effect in 2009, including greater use of high therapy treatment plans above what CMS believes is any increase in patient acuity. CMS warned that it will continue to monitor changes in case-mix. If new data identifies additional increases in case-mix, CMS will immediately impose further reductions. The Health Reform Act requires a physician certifying a patient for home health services to document that the physician or a non-physician practitioner under the direction of the physician has had a face-to-face encounter with the patient. In CMS's proposed Home Health Update for 2011 (the "2011 Proposed Home Health Rule"), CMS proposed regulations

that would require the face-to-face encounter to take place within thirty days of the home health start date. An additional face-to-face encounter within two weeks of the start date would be required if the original face-to-face encounter did not primarily relate to the reason for the home health services.

On November 3, 2010, CMS released its Home Health Prospective Payment System Update for Calendar Year 2011 (the "Final 2011 Home Health PPS Update"). There will be a 1.1% market basket increase for 2011 (after application of the mandated 1% reduction) and a mandated 3.79% rate reduction. The final 2011 payment base rate reflects a 0.3% decrease from the proposed market basket rate in July 2010. CMS announced that it is postponing its proposed 3.79% reduction in home health rates for calendar year 2012 pending its further monitoring of case-mix changes. Home health agencies that do not submit required quality data will be subject to a 2% reduction in the market basket update.

CMS made some revisions to its proposed regulations regarding face-to-face-encounters. The physician or non-physician practitioner must have a face-toface encounter with the patient within 90 days of the home health start date. If there is no face-to-face encounter within the 90 day period or if the encounter did not relate to the reason for home health, a face-to-face encounter must occur within 30 days after the home health start date. CMS emphasized that the certification must be dated by the physician (not the home health agency) and the patient must be under the care of a physician while receiving home health services. But, the face-to-face encounter is only required for the initial certification. The certifying physician may not be the home health agency medical director and the physician or non-physician practitioner may not have a financial relationship with the home health agency. CMS also is requiring that for therapy services, a qualified therapist (not a therapy assistant) must assess the patient, measure progress, and document progress toward therapy goals at least once every 30 days. For patients requiring 13 or 19 therapy visits, the qualified therapist must perform this evaluation at the 13th and 19th therapy visit. The requirement is relaxed for patients in rural areas, requiring the qualified therapist evaluation any time after the 10th visit and not later than the 13th visit, and after the 16th therapy visit but not later than the 19th visit. If more than one therapy is furnished, an evaluation must be made by a qualified therapist for each therapy.

CMS also announced that it is going to assess a variety of home health issues, including the current therapy threshold reimbursement. CMS also clarified its rules regarding change of ownership of home health agencies and the 36-month rule. If there is a change of ownership within 36 months of enrollment in Medicare or within 36 months of a prior change of ownership, the home health agency must undergo a new survey. CMS clarified that indirect ownership changes are not subject to the 36-month rule. There are also several exceptions to the 36-month rule but in order to qualify, the home health agency must have submitted two or more consecutive cost reports (excluding low utilization cost reports or no cost report). Exceptions to the 36-month rule include death of an owner and changes in business structure as long as ownership remains the same.

#### Segments

We operate our business through two segments, home & community services and home health services. We have organized our internal management reports to align with these segment designations. As such, we have identified two reportable segments, home & community and home health, applying the criteria in ASC 280, "*Disclosure about Segments of an Enterprise and Related Information*". The following table presents our locations by segment, setting forth acquisitions, start-ups and closures for the period January 1, 2009 to September 30, 2010:

|                             | Home &<br><u>Community (1)</u> | Home<br><u>Health</u> | Total |
|-----------------------------|--------------------------------|-----------------------|-------|
| Total at January 1, 2009    | 91                             | 31                    | 122   |
| Start-ups                   | 3                              | —                     | 3     |
| Closed/Merged               | (2)                            | (1)                   | (3)   |
| Total at December 31, 2009  | 92                             | 30                    | 122   |
| Acquired                    | 8                              | 3                     | 11    |
| Start-ups                   | 2                              | —                     | 2     |
| Closed/Merged               | (1)                            |                       | (1)   |
| Total at September 30, 2010 | 101                            | 33                    | 134   |

#### (1) Includes five adult day centers in Illinois.

Our payor clients are principally federal, state and local governmental agencies. The federal, state and local programs under which they operate are subject to legislative, budgetary and other risks that can influence reimbursement rates. Our commercial insurance carrier payor clients are typically for profit companies and are continuously seeking opportunities to control costs. We are seeking to grow our private duty business in both of our segments.

For the three and nine months ended September 30, 2010 and 2009, our payor revenue mix by segment was as follows:

|  |        | Home & Community               |   |        |  |  |
|--|--------|--------------------------------|---|--------|--|--|
|  | Months | e Three<br>5 Ended<br>1ber 30, | For the<br>Months I<br>Septemb                | Ended  |  |  |
|  | 2010   | 2009                           | 2010  | 2009   |  |  |
| State, local and other governmental programs | 94.2%  | 95.6%                          | 94.3%   | 96.1%  |  |  |
| Commercial                                   | 0.8    | 0.4                            | 0.8   | 0.4    |  |  |
| Private duty                                 | 5.0    | 4.0                            | 4.9   | 3.5    |  |  |
|  | 100.0% | 100.0%                         | 100.0%  | 100.0% |  |  |
|  |        | Home H                         |   |        |  |  |
|  | Months | e Three<br>5 Ended<br>1ber 30, | For the Nine<br>Months Ended<br>September 30, |        |  |  |
|  | 2010   | 2009                           | 2010  | 2009   |  |  |
| Medicare                                     | 63.3%  | 60.9%                          | 63.8%   | 61.2%  |  |  |
| State, local and other governmental programs | 19.2   | 21.1                           | 19.7  | 21.0   |  |  |
| Commercial                                   | 10.2   | 11.4                           | 9.8   | 10.9   |  |  |
| Private duty                                 | 7.3    | 6.6                            | 6.7   | 6.9    |  |  |
|  | 100.0% | 100.0%                         | 100.0%  | 100.0% |  |  |

We also measure the performance of each segment using a number of different metrics. For our home & community segment, we consider billable hours, billable hours per business day, revenues per billable hour and the number of consumers, or census. For our home health segment, we consider Medicare census, non-Medicare census, Medicare admissions and Medicare revenues per episode completed.

We derive a significant amount of our net service revenues from our operations in Illinois and California, which represented 51.6% and 12.3%; and 48.3% and 16.9%, of our total net service revenues for the three months ended September 30, 2010 and 2009, respectively. Net service revenues from our operations in Illinois and California represented 51.5% and 13.3%; and 46.9% and 17.6%, of our total net service revenues for the nine months ended September 30, 2010 and 2009, respectively.

A significant amount of our net service revenues are derived from two specific payor clients. The Illinois Department on Aging, in the home & community segment, and Medicare, in the home health segment, which accounted for 38.9% and 11.4%; and 34.9% and 11.8% of our total net service revenues for the three months ended September 30, 2010 and 2009, respectively. The Illinois Department on Aging and Medicare accounted for 37.3% and 11.8%; and 33.7% and 11.8% of our total net service revenues for the nine months ended September 30, 2010 and 2009, respectively.

## Components of our Statements of Income

## Net Service Revenues

We generate net service revenues by providing our home & community services and home health services directly to consumers. We receive payment for providing such services from our payor clients, including federal, state and local governmental agencies, the Veterans Health Administration, commercial insurers and private individuals.

Home & community segment revenues are typically generated on an hourly basis. Our home & community segment revenues were generated principally through reimbursements by state, local and other governmental programs which are partially funded by Medicaid or Medicaid waiver programs, and to a lesser extent from private duty and insurance programs. Net service revenues for our home & community segment are principally provided based on authorized hours, determined by the relevant agency, at an hourly rate, which is either contractual or fixed by legislation, and recognized as net service revenues at the time services are rendered.

Home health segment revenues are primarily generated on a per episode or visit basis rather than on a flat fee or an hourly basis. Our home health segment revenues are generated principally through reimbursements by the Medicare program, and to a lesser extent from Medicaid and Medicaid waiver programs, commercial insurers and private duty. Net service revenues from home health payors, other than Medicare, are readily determinable and recognized as net service revenues at the time the services are rendered. Medicare reimbursements are based on 60-day episodes of care. The net anticipated net service revenues from an episode are initially recognized as accounts receivable and deferred net service revenues and subsequently amortized as net service revenues ratably over the 60-day episodic period. At the end of each episode of care, a final claim billing is submitted to Medicare and any changes between the initial anticipated net service revenues. For open episodes, we estimate net service revenues based on historical data and adjust for the difference between the initial anticipated net service revenues and the ultimate final claim amount.

#### Cost of Service Revenues

We incur direct care wages, payroll taxes and benefit-related costs in connection with our employees providing our home & community and home health services. We also provide workers' compensation and general liability coverage for these employees.

Employees are also reimbursed for their travel time and related travel costs. For home health services, we provide medical supplies and occasionally hire contract labor services to supplement existing staffing in order to meet our consumers' needs.

#### General and Administrative Expenses

Our general and administrative expenses consist of expenses incurred in connection with our segments' activities and as part of our central administrative functions.

Our general and administrative expenses for home & community and home health services consist principally of supervisory personnel, care coordination and office administration costs. Our general and administrative expenses for home health also include additional staffing for clinical and admissions processing. These expenses consist principally of wages, payroll taxes and benefit-related costs; facility rent; operating costs such as utilities, postage, telephone and office expenses; and bad debt expense.

Our corporate general and administrative expenses cover the centralized administrative departments of accounting, information systems, human resources, billing and collections and contract administration, as well as national program coordination efforts for marketing and private duty. These expenses primarily consist of compensation, including stock-based compensation, payroll taxes, and related benefits; legal, accounting and other professional fees; rents and related facility costs; and other operating costs such as software application costs, software implementation costs, travel, general insurance and bank account maintenance fees.

#### **Depreciation and Amortization Expenses**

We amortize our intangible assets with finite lives, consisting of trade names, trademarks and non-compete agreements, principally on accelerated methods based upon their estimated useful lives. Depreciable assets at the segment level consist principally of furniture and equipment, and for the home & community segment, also include vehicles for our adult day centers.

A substantial portion of our capital expenditures is infrastructure-related or for our corporate office. Corporate asset purchases consist primarily of network administration and telephone equipment, operating system software, furniture and equipment. Depreciable and leasehold assets are depreciated or amortized on a straight-line method over their useful lives or, if less and if applicable, their lease terms.

#### Interest Expense

Our interest bearing obligations consist principally of our credit facility, dividend notes, notes payable in respect of acquisitions and a derivative financial instrument that did not qualify as an accounting hedge under ASC Topic 815, "*Accounting for Derivative Instruments and Hedging Activities*". As such, material changes in the value of the instrument are included in interest expense in any given period.

#### Income Tax Expense

All of our income is from domestic sources. We incur state and local taxes in states in which we operate. The differences from the federal statutory rate of 34% are principally due to state taxes and the use of federal employment tax credits.

# Preferred Stock Dividends, Undeclared Subject to Payment Upon Conversion

Prior to the completion of our IPO, we had 37,750 shares of series A preferred stock issued and outstanding, all of which were converted into shares of our common stock on November 2, 2009. Shares of our series A preferred stock accumulated dividends each quarter at a rate of 10%, compounded annually. We accrued these undeclared dividends because the holders had the option to convert their shares of series A preferred stock into common stock at any time with the accumulated dividends payable in cash or a note payable. Accrued preferred dividends at December 31, 2009 and 2008 were \$0 and \$9.2 million, respectively. Our series A preferred stock was converted into 4,077,000 shares of common stock in connection with the completion of our IPO on November 2, 2009. We paid \$0.2 million of the \$13.1 million outstanding accumulated dividends as of November 2, 2009 with the remaining \$12.9 million being converted into 10% junior subordinated promissory notes, which we refer to as the dividend notes. The dividend notes were amended on March 18, 2010 as described below in "Liquidity and Capital Resources".

#### **Results of Operations**

Three Months Ended September 30, 2010 Compared to Three Months Ended September 30, 2009

The following table sets forth, for the periods indicated, our unaudited consolidated results of operations.

|  | Three Months Ended<br>September 30, 2010<br>% of Net |                                     | September 30, 2010 September 30, 2009 |   | Chan     | ge     |
|--|--|-------------------------------------|---------------------------------------|---|----------|--------|
|  | Amount   | Service<br><u>Revenues</u><br>(in t | <u>Amount</u><br>housands, exce       | Service<br><u>Revenues</u><br>pt percentages) | Amount   | %      |
| Net service revenues:  |  |                                     |                                       |   |          |        |
| Home & Community   | \$57,311   | 82.1%                               | \$53,886                              | 80.7%   | \$ 3,425 | 6.4%   |
| Home Health  | 12,531   | 17.9                                | 12,917                                | 19.3  | (386)    | (3.0)  |
| Total  | 69,842   | 100.0                               | 66,803                                | 100.0   | 3,039    | 4.5    |
| Operating income before corporate expenses:  |  |                                     |                                       |   |          |        |
| Home & Community   | 5,916  | 10.3                                | 5,434                                 | 10.1  | 482      | 8.9    |
| Home Health  | 1,060  | 8.5                                 | 2,050                                 | 15.9  | (990)    | (48.3) |
| Total  | 6,976  | 10.0                                | 7,484                                 | 11.2  | (508)    | (6.8)  |
| Corporate general and administrative expenses  | 3,991  | 5.7                                 | 3,236                                 | 4.9   | 755      | 23.3   |
| Corporate depreciation and amortization  | 188  | 0.3                                 | 202                                   | 0.3   | (14)     | (6.9)  |
| Total operating income   | 2,797  | 4.0                                 | 4,046                                 | 6.0   | (1,249)  | (30.9) |
| Interest expense, net  | 855  | 1.2                                 | 1,021                                 | 1.5   | (166)    | (16.3) |
| Income before income taxes   | 1,942  | 2.8                                 | 3,025                                 | 4.5   | (1,083)  | (35.8) |
| Income tax expense   | 463  | 0.7                                 | 935                                   | 1.4   | (472)    | (50.5) |
| Net income   | 1,479  | 2.1                                 | 2,090                                 | 3.1   | (611)    | (29.2) |
| Less: Preferred stock dividends, undeclared subject to payment upon conversion; declared and converted November 2009 |  |                                     | (1,157)                               | (1.7)   | 1,157    | 100.0  |
| Net income attributable to common shareholders   | \$ 1,479   | 2.1%                                | \$ 933                                | 1.4%  | \$ 546   | 58.5%  |

Our net service revenues increased by \$3.0 million, or 4.5%, to \$69.8 million for the three months ended September 30, 2010 compared to \$66.8 million for the three months ended September 30, 2009. This increase represents a 6.4% growth in home & community net service revenues and a 3.0% decrease in home health net service revenues. Home & community revenue growth was driven by an increase in service hours provided, program rate increases and revenues attributable to the acquisition of Advantage on July 26, 2010. The home health decline in revenue was primarily due to a decrease in non-Medicare census relating to state, local and other governmental programs, as well as a decrease in Medicare revenue resulting from a decline in admissions primarily from integrated services. The decline was partially offset with revenues attributable to the acquisition of Advantage. Total operating income, expressed as a percentage of net service revenues, for the three months ended September 30, 2010 and 2009, was 4.0% and 6.0%, respectively.



#### Home & Community Segment

The following table sets forth, for the periods indicated, a summary of our home & community segment's unaudited results of operations through operating income, before corporate expenses:

|                                     | Three Months Ended<br>September 30, 2010 |  | September 30, 2010 September 30, 2009 |   | 9 Change      |          |
|-------------------------------------|--|--|---------------------------------------|---|---------------|----------|
|                                     | Amount                                   | % of Net<br>Service<br><u>Revenues</u><br>(in th | <u>Amount</u><br>10usands, exce       | % of Net<br>Service<br><u>Revenues</u><br>pt percentages) | <u>Amount</u> | <u>%</u> |
| Net service revenues                | \$57,311                                 | 100.0%   | \$53,886                              | 100.0%  | \$3,425       | 6.4%     |
| Cost of service revenues            | 42,812                                   | 74.7   | 40,459                                | 75.1  | 2,353         | 5.8      |
| Gross profit                        | 14,499                                   | 25.3   | 13,427                                | 24.9  | 1,072         | 8.0      |
| General and administrative expenses | 7,871                                    | 13.7   | 7,149                                 | 13.3  | 722           | 10.1     |
| Depreciation and amortization       | 712                                      | 1.3  | 844                                   | 1.5   | (132)         | (15.6)   |
| Operating income                    | \$ 5,916                                 | 10.3%  | \$ 5,434                              | 10.1%   | \$ 482        | 8.9%     |
| Segment Data:                       |  |  |                                       |   |               |          |
| Billable hours (in thousands)       | 3,371                                    |  | 3,248                                 |   | 123           | 3.8%     |
| Billable hours per business day     | 51,867                                   |  | 50,750                                |   | 1,117         | 2.2%     |
| Revenues per billable hour          | \$ 17.00                                 |  | \$ 16.59                              |   | \$ 0.41       | 2.5%     |
| Average weekly census               | 21,335                                   |  | 20,236                                |   | 1,099         | 5.4%     |

Net service revenues from state, local and other governmental programs accounted for 94.2% and 95.6% of home & community net service revenues for the three months ended September 30, 2010 and 2009, respectively. Private duty and, to a lesser extent, commercial payors accounted for the remainder of net service revenues.

Net service revenues increased \$3.4 million, or 6.4%, to \$57.3 million for the three months ended September 30, 2010 compared to \$53.9 million for the three months ended September 30, 2009. Net service revenue growth in the home & community segment was primarily driven by the acquisition of Advantage, which represented \$2.0 million or 58.8% of the total segment growth. The remaining increase was attributable to an increase in revenues per billable hour, accounting for \$1.3 million, and an increase in billable hours accounting for \$0.1 million.

Cost of service revenues increased \$2.4 million, or 5.8%, to \$42.8 million for the three months ended September 30, 2010 compared to \$40.5 million for the three months ended September 30, 2009. The increase was principally attributable to our overall growth in net service revenues.

Gross profit, expressed as a percentage of net service revenues increased by 0.4% to 25.3% for the three month period ended September 30, 2010 compared to 24.9% for the three month period ended September 30, 2009. The increase was principally attributable to an increase of 0.2% related to the margin contribution from the acquisition of Advantage, a 0.2% improvement related to a decrease in workers' compensation costs and a continued focus on cost reduction.

General and administrative expenses, expressed as a percentage of net service revenues, increased 0.4% to 13.7% for the three months ended September 30, 2010, from 13.3% for the three months ended September 30, 2009. Excluding the acquisition of Advantage, general and administrative expenses, expressed as a percentage of net service revenues, increased 0.3% to 13.6% for the three months ended September 30, 2010, from 13.3% for the three months ended September 30, 2009. This net increase of \$0.4 million was primarily due to an increase of \$0.3 million in bad debt expense, \$0.1 million in wage related costs, \$0.1 million in consulting costs, and \$0.2 million in general administrative expenses, which were partially offset by a \$0.3 million reduction of management bonuses. The increase in bad debt expense during 2010 reflects the deterioration in our accounts receivable aging particularly in our private duty business. We continue our implementation of a centralized billing and collection process to enhance controls over our accounts receivable and expect the implementation to be completed during the fourth quarter of 2010.

Depreciation and amortization, expressed as a percentage of net service revenues, decreased by 0.2% to 1.3% for the three months ended September 30, 2010, from 1.5% for the three months ended September 30, 2009. Amortization of intangibles, which are principally amortized using accelerated methods, totaled \$0.7 million and \$0.8 million for the three months ended September 30, 2010 and 2009, respectively.

#### Home Health Segment

The following table sets forth, for the periods indicated, a summary of our home health segment's unaudited results of operations through operating income, before corporate expenses:

|                                     | Three Months Ended<br>September 30, 2010<br>% of Net |                                      | 010 September 30, 2009          |   | Change          |         |
|-------------------------------------|--|--------------------------------------|---------------------------------|---|-----------------|---------|
|                                     | Amount   | Service<br><u>Revenues</u><br>(in tl | <u>Amount</u><br>nousands, exce | Service<br><u>Revenues</u><br>pt percentages) | Amount          |         |
| Net service revenues                | \$12,531   | 100.0%                               | \$12,917                        | 100.0%  | \$ (386)        | (3.0)%  |
| Cost of service revenues            | 6,898  | 55.0                                 | 6,689                           | 51.8  | 209             | 3.1     |
| Gross profit                        | 5,633  | 45.0                                 | 6,228                           | 48.2  | (595)           | (9.6)   |
| General and administrative expenses | 4,415  | 35.2                                 | 3,990                           | 30.9  | 425             | 10.7    |
| Depreciation and amortization       | 158  | 1.3                                  | 188                             | 1.4   | (30)            | (16.0)  |
| Operating income                    | \$ 1,060   | 8.5%                                 | \$ 2,050                        | 15.9%   | <u>\$ (990)</u> | (48.3)% |
| Segment Data:                       |  |                                      |                                 |   |                 |         |
| Average weekly census:              |  |                                      |                                 |   |                 |         |
| Medicare                            | 1,434  |                                      | 1,451                           |   | (17)            | (1.2)%  |

| Non-Medicare                            | 1,504    | 1,579    | (75)   | (4.7)% |
|---|----------|----------|--------|--------|
| Medicare admissions                     | 1,960    | 1,995    | (35)   | (1.8)% |
| Medicare revenues per episode completed | \$ 2,646 | \$ 2,514 | \$ 132 | 5.3%   |

Net service revenues from Medicare accounted for 63.3% and 60.9% of home health net service revenues for the three months ended September 30, 2010 and 2009, respectively. Non-Medicare net service revenues include Medicaid and other governmental programs (including the Veterans Health Administration), commercial insurers and private duty payors.

Net service revenues decreased \$0.4 million, or 3.0%, to \$12.5 million for the three months ended September 30, 2010 compared to \$12.9 million for the three months ended September 30, 2009. Revenues from the Advantage acquisition contributed \$0.5 million for the three months ended September 30, 2010. Excluding the acquisition of Advantage, net service revenues decreased \$0.9 million, or 6.7%, to \$12.0 million for the three months ended September 30, 2010. The organic net service revenues decrease was attributable to a decrease of \$0.7 million in non-Medicare revenue principally driven by selected payors where specific contracts were not renewed, lower rates were negotiated or we experienced a reduction in the number of consumers receiving continuous care, as well as a decrease of \$0.2 million in Medicare revenue resulting from a decline in admissions primarily from our integrated services referrals, partially offset by an increase in our average revenue per episode completed.

Cost of service revenues increased \$0.2 million, or 3.1% for the three months ended September 30, 2010 compared to the three months ended September 30, 2009. This increase was principally due to the acquisition of Advantage and a slight increase in the number of visits per episode.

Gross profit, expressed as a percentage of net service revenues, decreased by 3.2% to 45.0% for the three months ended September 30, 2010, from 48.2% for the three months ended September 30, 2009. The decrease in our gross profit as a percentage of revenue is primarily due to favorable Medicaid pricing adjustments in the third quarter of 2009, higher than normal Medicare final claim adjustments and a slight increase in the number of visits per episode, partially offset by a 0.2% benefit related to the margin contribution from the acquisition of Advantage.

General and administrative expenses, expressed as a percentage of net service revenues, increased 4.3% to 35.2% for the three months ended September 30, 2010, from 30.9% for the three months ended September 30, 2009. Excluding the acquisition of Advantage, general and administrative expenses, expressed as a percentage of net service revenues, increased 4.4% to 35.3% for the three months ended September 30, 2010, from 30.9% for the three months ended September 30, 2009. This net increase of \$0.2 million was primarily due to an increase in wage related costs of \$0.3 million reflecting our investment in sales resources during 2010, an increase in bad debt expense of \$0.1 million and \$0.2 million in other administrative related expenses which were partially offset by a reduction in management bonuses of \$0.4 million.

Depreciation and amortization, expressed as a percentage of net service revenues, decreased by 0.1% to 1.3% for the three months ended September 30, 2010, from 1.4% for the three months ended September 30, 2009. Amortization of intangibles, which are principally amortized using accelerated methods, was lower for the three months ended September 30, 2010 compared to the three months ended September 30, 2009.

## Corporate General and Administrative Expense

Corporate general and administrative expenses increased \$0.8 million, or 23.3%, to \$4.0 million for the three months ended September 30, 2010, from \$3.2 million for the three months ended September 30, 2009. These expenses, expressed as a percentage of net service revenues, increased 0.8% to 5.7% for the three months ended September 30, 2010 as compared to 4.9% for the three months ended September 30, 2009. The increase in corporate general and administrative expenses is primarily due to \$0.3 million in separation costs related to the resignation of our Chief Financial Officer, \$0.2 million in class action litigation costs, \$0.2 million in legal and integration costs relating to the acquisition of Advantage, and an increase of \$0.5 million in public company and other administrative expenses, partially offset by a reduction in management bonuses of \$0.4 million.

#### Interest Expense

Net interest expense decreased by \$0.1 million, or 16.3%, to \$0.9 million for the three months ended September 30, 2010, from \$1.0 million for the three months ended September 30, 2009. This net decrease in our net interest expense is principally due to lower debt levels resulting from our IPO that was completed in November 2009.

#### Income Tax Expense

Our effective tax rates for the three months ended September 30, 2010 and 2009 were 23.8% and 30.9%, respectively. The principal difference between the combined Federal and state statutory rate of 38.6% and our effective tax rates is the use of Federal employment opportunity tax credits. The decrease in the effective tax rate during the third quarter of 2010 is principally due to the greater benefit provided from our tax credits in proportion to lower pre-tax income.

#### **Results of Operations**

Nine Months Ended September 30, 2010 Compared to Nine Months Ended September 30, 2009

The following table sets forth, for the periods indicated, our unaudited consolidated results of operations.

|  |           |                            | September 30, 2010 September 30, 2009 |                            | Change   |        |
|--|-----------|----------------------------|---------------------------------------|----------------------------|----------|--------|
|  | Amount    | Service<br><u>Revenues</u> | Amount<br>housands, excep             | Service<br><u>Revenues</u> | Amount   | %      |
| Net service revenues:  |           | (111)                      | nousanus, excep                       | (t percentages)            |          |        |
| Home & Community   | \$164,156 | 81.4%                      | \$156,387                             | 80.8%                      | \$ 7,769 | 5.0%   |
| Home Health  | 37,456    | 18.6                       | 37,221                                | 19.2                       | 235      | 0.6    |
| Total  | 201,612   | 100.0                      | 193,608                               | 100.0                      | 8,004    | 4.1    |
| Operating income before corporate expenses:  |           |                            |                                       |                            |          |        |
| Home & Community   | 16,899    | 8.4                        | 15,775                                | 8.1                        | 1,124    | 7.1    |
| Home Health  | 3,754     | 1.8                        | 5,593                                 | 2.9                        | (1,839)  | (32.9) |
| Total  | 20,653    | 10.2                       | 21,368                                | 11.0                       | (715)    | (3.3)  |
| Corporate general and administrative expenses  | 11,363    | 5.6                        | 9,798                                 | 5.0                        | 1,565    | 16.0   |
| Corporate depreciation and amortization  | 529       | 0.3                        | 586                                   | 0.3                        | (57)     | (9.7)  |
| Total operating income   | 8,761     | 4.3                        | 10,984                                | 5.7                        | (2,223)  | (20.2) |
| Interest expense, net  | 2,323     | 1.1                        | 3,189                                 | 1.7                        | (866)    | (27.2) |
| Income before income taxes   | 6,438     | 3.2                        | 7,795                                 | 4.0                        | (1,357)  | (17.4) |
| Income tax expense   | 1,947     | 1.0                        | 2,409                                 | 1.2                        | (462)    | (19.2) |
| Net income   | 4,491     | 2.2                        | 5,386                                 | 2.8                        | (895)    | (16.6) |
| Less: Preferred stock dividends, undeclared subject to payment upon conversion; declared and converted November 2009 |           |                            | (3,441)                               | (1.8)                      | 3,441    | 100.0  |
| Net income attributable to common shareholders   | \$ 4,491  | 2.2%                       | \$ 1,945                              | 1.0%                       | \$ 2,546 | 130.9% |

Our net service revenues increased by \$8.0 million, or 4.1%, to \$201.6 million for the nine months ended September 30, 2010 compared to \$193.6 million for the nine months ended September 30, 2009. This increase represents a 5.0% growth in home & community net service revenues and a 0.6% growth in home health net service revenues. Home & community revenue growth was driven by an increase in service hours provided, program rate increases and revenues attributable to the acquisition of Advantage on July 26, 2010. Home health revenue growth was attributable to the acquisition of Advantage. Total operating income, expressed as a percentage of net service revenues, for the nine months ended September 30, 2010 and 2009, was 4.3% and 5.7%, respectively.

#### Home & Community Segment

The following table sets forth, for the periods indicated, a summary of our home & community segment's unaudited results of operations through operating income, before corporate expenses:

|                                     | Nine Months Ended<br>September 30, 2010 |  | September 30, 2010 September 30, 2009 |  | Char    | ge       |
|-------------------------------------|---|--|---------------------------------------|--|---------|----------|
|                                     | Amount                                  | % of Net<br>Service<br><u>Revenues</u><br>(in th | <u>Amount</u><br>10usands, except     | % of Net<br>Service<br><u>Revenues</u><br>t percentages) | Amount  | <u>%</u> |
| Net service revenues                | \$164,156                               | 100.0%   | \$156,387                             | 100.0%   | \$7,769 | 5.0%     |
| Cost of service revenues            | 122,536                                 | 74.6   | 117,079                               | 74.9   | 5,457   | 4.7      |
| Gross profit                        | 41,620                                  | 25.4   | 39,308                                | 25.1   | 2,312   | 5.9      |
| General and administrative expenses | 22,774                                  | 13.9   | 21,022                                | 13.4   | 1,752   | 8.3      |
| Depreciation and amortization       | 1,947                                   | 1.2  | 2,511                                 | 1.6  | (564)   | (22.5)   |
| Operating income                    | \$ 16,899                               | 10.3%  | \$ 15,775                             | 10.1%  | \$1,124 | 7.1%     |
| Segment Data:                       |   |  |                                       |  |         |          |
| Billable hours (in thousands)       | 9,795                                   |  | 9,600                                 |  | 195     | 2.0%     |
| Billable hours per business day     | 51,017                                  |  | 50,262                                |  | 755     | 1.5%     |
| Revenues per billable hour          | \$ 16.76                                |  | \$ 16.29                              |  | \$ 0.47 | 2.9%     |
| Average weekly census               | 20,725                                  |  | 20,176                                |  | 549     | 2.7%     |

Net service revenues from state, local and other governmental programs accounted for 94.3% and 96.1% of home & community net service revenues for the nine months ended September 30, 2010 and 2009, respectively. Private duty and, to a lesser extent, commercial payors accounted for the remainder of net service revenues.

Net service revenues increased \$7.8 million, or 5.0%, to \$164.2 million for the nine months ended September 30, 2010 compared to \$156.4 million for the nine months ended September 30, 2009. Net service revenue growth in the home & community segment included the Advantage acquisition, which represented \$2.0 million or 25.7% of the total segment growth. The remaining increase was attributable to an increase in revenue per billable hour, accounting for \$4.5 million, and an increase in billable hours accounting for \$1.3 million.

Cost of service revenues increased \$5.4 million, or 4.7%, to \$122.5 million for the nine months ended September 30, 2010 compared to \$117.1 million for the nine months ended September 30, 2009. The increase was principally attributable to our overall growth in net service revenues.

Gross profit, expressed as a percentage of net service revenues, increased by 0.3% to 25.4% for September 30, 2010, from 25.1% for September 30, 2009. The increase of 0.3% was principally due to a decrease in workers' compensation costs and continued focus on cost reduction, as well as a 0.1% improvement related to the margin contribution from the acquisition of Advantage.

General and administrative expenses, expressed as a percentage of net service revenues, increased 0.5% to 13.9% for the nine months ended September 30, 2010, from 13.4% for the nine months ended September 30, 2009. The increase was primarily due to an increase of \$1.0 million in bad debt expense, \$0.8 million in higher selling related expenses, and \$0.3 million in salaried expenses which were offset by \$0.4 million in reductions in management bonuses. The increase in bad debt expense during 2010 reflects the deterioration in our accounts receivable aging. We continue our implementation of a centralized billing and collection process to enhance controls over our accounts receivable and expect the implementation to be completed during the fourth quarter of 2010.

Depreciation and amortization, expressed as a percentage of net service revenues, decreased by 0.4% to 1.2% for the nine months ended September 30, 2010, from 1.6% for the nine months ended September 30, 2009. Amortization of intangibles, which are principally amortized using accelerated methods, totaled \$1.8 million and \$2.4 million for the nine months ended September 30, 2010 and 2009, respectively.



#### Home Health Segment

The following table sets forth, for the periods indicated, a summary of our home health segment's unaudited results of operations through operating income, before corporate expenses:

|   |          | Nine Months Ended<br>September 30, 2010         |                                 | ths Ended<br>r 30, 2009                                    | Cha               | nge     |
|---|----------|---|---------------------------------|--|-------------------|---------|
|   | Amount   | % of Net<br>Service<br><u>Revenues</u><br>(in t | <u>Amount</u><br>housands, exce | % of Net<br>Service<br><u>Revenues</u><br>ept percentages) | Amount            |         |
| Net service revenues                    | \$37,456 | 100.0%  | \$37,221                        | 100.0%   | \$ 235            | 0.6%    |
| Cost of service revenues                | 20,388   | 54.4  | 19,509                          | 52.4   | 879               | 4.5     |
| Gross profit                            | 17,068   | 45.6  | 17,712                          | 47.6   | (644)             | (3.6)   |
| General and administrative expenses     | 12,835   | 34.3  | 11,538                          | 31.0   | 1,297             | 11.2    |
| Depreciation and amortization           | 479      | 1.3   | 581                             | 1.6  | (102)             | (17.6)  |
| Operating income                        | \$ 3,754 | 10.0%   | \$ 5,593                        | 15.0%  | <u>\$(1,839</u> ) | (32.9)% |
| Segment Data:                           |          |   |                                 |  |                   |         |
| Average weekly census:                  |          |   |                                 |  |                   |         |
| Medicare                                | 1,485    |   | 1,439                           |  | 46                | 3.2%    |
| Non-Medicare                            | 1,523    |   | 1,550                           |  | (27)              | (1.7)%  |
| Medicare admissions                     | 6,190    |   | 5,797                           |  | 393               | 6.8%    |
| Medicare revenues per episode completed | \$ 2,587 |   | \$ 2,517                        |  | \$ 70             | 2.8%    |

Net service revenues from Medicare accounted for 63.8% and 61.2% of home health net service revenues for the nine months ended September 30, 2010 and 2009, respectively. Non-Medicare net service revenues, in order of significance, include Medicaid and other governmental programs (including the Veterans Health Administration), commercial insurers and private duty payors.

Net service revenues increased \$0.3 million, or 0.6%, to \$37.5 million for the nine months ended September 30, 2010 compared to \$37.2 million for the nine months ended September 30, 2009. Revenue from the Advantage acquisition contributed \$0.5 million to net service revenues for the nine months ended September 30, 2010. Excluding the acquisition of Advantage, net service revenues decreased \$0.2 million, or 0.7%, to \$37.0 million for the nine months ended September 30, 2010. This net service revenue decline is primarily attributable to non-Medicare related revenues. Our non-Medicare revenues decreased by \$1.0 million, or 7.5%, to \$13.4 million at September 30, 2010 from \$14.4 million at September 30, 2009, principally driven by selected payors where specific contracts were not renewed, lower rates were negotiated or we experienced a reduction in the number of consumers receiving continuous care. Medicare revenues increased by \$0.8 million, or 2.9%, to \$23.6 million for the nine months ended September 30, 2010 from \$12.8 million for the nine months ended September 30, 2009, principally due to a 6.8% increase in Medicare admissions and 2.8% increase in the average Medicare episodic rate.

Cost of service revenues increased \$0.9 million, or 4.5% for the nine months ended September 30, 2010 compared to the nine months ended September 30, 2009. This increase was principally due to the acquisition of Advantage, a slight increase in the number of visits per episode and higher travel related costs.

Gross profit, expressed as a percentage of net service revenues, decreased by 2.0% to 45.6% for the nine months ended September 30, 2010, from 47.6% for the nine months ended September 30, 2009. The decrease in our gross profit as a percentage of revenue is primarily due to favorable Medicaid pricing adjustments in the prior period of 2009, higher than normal Medicare final claim adjustments, an increase in travel-related costs and a slight increase in the number of visits per episode, partially offset by a 0.1% benefit related to the margin contribution from the acquisition of Advantage.

General and administrative expenses, expressed as a percentage of net service revenues, increased 3.3% to 34.3% for the nine months ended September 30, 2010, from 31.0% for the nine months ended September 30, 2009. Excluding the acquisition of Advantage, general and administrative expenses, expressed as a percentage of net service revenues, increased 3.3% to 34.3% for the nine months ended September 30, 2010, from 31.0% for the nine months ended September 30, 2009. This net increase of \$1.2 million was primarily due to an increase in wage related expenses of \$1.4 million related to the addition of management and sales resources, bad debt expense of \$0.1 million and \$0.3 million in other administrative expenses which were partially offset by a reduction in management bonus expense of \$0.6 million.

Depreciation and amortization, expressed as a percentage of net service revenues, decreased by 0.3% to 1.3% for the nine months ended September 30, 2010, from 1.6% for the nine months ended September 30, 2009. Amortization of intangibles, which are principally amortized using accelerated methods, was slightly lower for the nine months ended September 30, 2010 compared to the nine months ended September 30, 2009.

#### Corporate General and Administrative Expense

Corporate general and administrative expenses increased \$1.6 million, or 16.0%, to \$11.4 million for the nine months ended September 30, 2010, from \$9.8 million for the nine months ended September 30, 2009. These expenses, expressed as a percentage of net service revenues, increased 0.6% to 5.6% for the nine months ended September 30, 2010 as compared to 5.0% for the nine months ended September 30, 2009. The increase in corporate general and administrative expenses is primarily due to an increase in public company professional fees and other administrative costs of \$0.7 million, \$0.3 million in separation costs related to the resignation of our Chief Financial Officer, \$0.2 million in class action litigation costs, \$0.3 million in legal and integration costs relating to the acquisition of Advantage, compensation costs for key executive hires and reimbursement department hires for the centralization of home & community billing and collections functions of \$0.5 million, and other administrative costs of \$0.4 million, which are partially off-set by a \$0.4 million reduction in management bonuses and a \$0.4 million reduction in software implementation costs related to the conversion to our licensed information technology system.

### Interest Expense

Net interest expense decreased by \$0.9 million, or 27.2%, to \$2.3 million for the nine months ended September 30, 2010, from \$3.2 million for the nine months ended September 30, 2009. This net decrease in our net interest expense is due to a reduction in interest rates and lower debt levels resulting from our IPO that was completed in November 2009.

#### Income Tax Expense

Our effective tax rates for the nine months ended September 30, 2010 and 2009 were 30.2% and 30.9%, respectively. The principal difference between the combined Federal and state statutory rate of 38.6% and our effective tax rates is the use of Federal employment opportunity tax credits. The decrease in the effective tax rate during the third quarter of 2010 is principally due to the greater benefit provided from our tax credits in proportion to lower pre-tax income.

#### Liquidity and Capital Resources

#### Overview

Our primary sources of liquidity are cash from operations and borrowings under our credit facility. At September 30, 2010 and December 31, 2009, we had cash balances of \$0.6 million and \$0.5 million, respectively.

Cash flows from operating activities represent the inflow of cash from our payor clients and the outflow of cash for payroll and payroll taxes, operating expenses, interest and taxes. The increase in our receivables resulted in a use of cash from operations of \$8.4 million for the nine months ended September 30, 2010. Due to its revenue deficiencies and financing issues, the State of Illinois has been reimbursing us on a delayed basis with respect to our agreements with our largest payor, the Illinois Department on Aging. As a result, the open net receivable balance related to these agreements increased by \$8.0 million for the nine months ended September 30, 2010, from \$36.3 million as of December 31, 2009 to \$44.3 million as of September 30, 2010. These payment delays have adversely impacted, and may further adversely impact, our liquidity, and may result in the need to increase borrowings under our new credit facility. Delayed reimbursements from our other State of Illinois payors and deterioration in the aging in the private duty business have also contributed to the increase in our receivables balances.

On March 18, 2010, we entered into the First Amendment to our new credit facility. The First Amendment (i) increased the maximum aggregate amount of revolving loans available to the Company by \$5.0 million to \$55.0 million, (ii) modified the Company's maximum senior debt leverage ratio from 2.75 to 1.0 to 3.00 to 1.0 for the twelve (12) month period ending March 31, 2010 and each twelve (12) month period ending on the last day of each fiscal quarter thereafter and (iii) increased the advance multiple used to determine the amount of the borrowing base from 2.75 to 3.00.

On March 18, 2010, the Company also amended its subordinated dividend notes that it issued on November 2, 2009 in the aggregate original principal amount of \$12.9 million. A balance of \$7.8 million was outstanding on the dividend notes as of December 31, 2009. Pursuant to the amendments, the dividend notes were amended to (i) extend the maturity date of the notes from September 30, 2011 to December 31, 2012, (ii) modify the amortization schedule of the notes to reduce the annual principal payment amounts from \$4.5 million to \$1.3 million in 2010; from \$3.3 million to \$2.5 million in 2011; and provide for total payments in 2012 of \$4.0 million and (iii) permit, based on the Company's leverage ratio, the prepayment of all or a portion of the principal amount of the notes, together with interest on the principal amount.

On July 26, 2010, the Company entered into the Second Amendment to its new credit facility. The Second Amendment provides for a new \$5.0 million term loan component of the credit facility, the proceeds of which were used to finance a portion of the purchase price payable in connection with the Company's acquisition of certain assets of Advantage effective July 25, 2010. The new term loan will be repaid in 24 equal monthly installments commencing February 2011. Interest on the new term loan under the credit facility is payable either at a floating rate equal to the 30-day LIBOR, plus an applicable margin of 4.6% or the LIBOR rate for term periods of one, two, three or six months plus a margin of 4.6%. Interest will be paid monthly or at the end of the relevant interest period. The term loan has a maturity date of January 5, 2013. The total consideration payable pursuant to the Purchase Agreement was \$8.3 million, comprised of \$5.1 million in cash, common stock consideration with a deemed value of \$1.2 million resulting in the issuance of 248,000 common shares, \$2.0 million in future cash consideration subject to the achievement of certain performance targets set forth in an Earn-Out Agreement and the assumption of certain specified liabilities. The contingent earn-out obligation has been recorded at its fair value of \$1.6 million, which is the present value of our obligation based on probability-weighted estimates of the achievement of certain performance targets, as defined.

As of September 30, 2010 we had \$36.0 million outstanding on our new credit facility. After giving effect to the amount drawn on our credit facility, approximately \$6.8 million of outstanding letters of credit and borrowing limits based on an advanced multiple of adjusted EBITDA, we had \$9.2 million available for borrowing under the new credit facility as of September 30, 2010.

While our growth plan is not dependent on the completion of acquisitions, if we do not have sufficient cash resources or availability under our new credit facility, or we are otherwise prohibited from making acquisitions, our growth could be limited unless we obtain additional equity or debt financing or unless we obtain the necessary consents from our lenders. We believe the available borrowings under our new credit facility which, when taken together with cash from operations, will be sufficient to cover our working capital needs for at least the next 12 months.

#### Cash Flows

The following table summarizes our cash flows for the nine months ended September 30, 2010 and 2009:

Nine Months Ended September 30, 2010 2009

| Net cash used in investing activities               | (6,111) | (2,073) |
|---|---------|---------|
| Net cash provided by (used in) financing activities | 1,131   | (3,172) |

Nine Months Ended September 30, 2010 Compared to Nine Months Ended September 30, 2009

Net cash provided by operating activities was \$5.0 million for the nine months ended September 30, 2010, compared to net cash provided by operating activities of \$1.8 million for the nine months ended September 30, 2009. The increase of \$3.2 million in net cash provided by operating activities during the nine months ended September 30, 2010 was primarily the result of a \$7.0 million improvement in the collection of accounts receivable offset by a decrease of \$3.6 million in accrued expenses due to the timing of related payments.

Net cash used in investing activities was \$6.1 million for the nine months ended September 30, 2010 and \$2.1 million for the nine months ended September 30, 2009. Our investing activities for the nine months ended September 30, 2010 include cash due at closing of \$5.1 million for the acquisition of Advantage, payment of \$0.4 million pursuant to the contingent payment agreement entered into in connection with a 2008 acquisition, and \$0.5 million in capital expenditures. Our investing activities for the nine months ended September 30, 2009 included \$1.7 million related to contingent payments made on previously acquired businesses and \$0.4 million in capital purchases.

Net cash provided by financing activities was \$1.1 million for the nine months ended September 30, 2010 compared to net cash used by financing activities of \$3.2 million for the nine months ended September 30, 2009. Our financing activities during the nine months ended September 30, 2010 were primarily driven by borrowings of \$5.0 million under our new term loan, payments of \$2.5 million on our new credit facility, and net payments of \$1.4 million on all other notes. Our financing activities during the nine months ended September 30, 2009 were primarily driven by borrowings on our prior credit facility of \$0.3 million and other notes of \$1.5 million, which were offset by payments of \$5.0 million in payments on our term loan.

# Outstanding Accounts Receivable

Outstanding accounts receivable, net of the allowance for doubtful accounts, increased by \$5.2 million for the nine months ended September 30, 2010 as compared to December 31, 2009. The increase was primarily attributable to higher revenues, delays in reimbursements from certain payors, system conversion issues, and an expansion of our private duty business.

We establish our allowance for doubtful accounts to the extent it is probable that a portion or all of a particular account will not be collected. Our provision for doubtful accounts is estimated and recorded primarily by aging receivables utilizing eight aging categories and applying our historical collection rates to each aging category, taking into consideration factors that might impact the use of historical collection rates or payor groups, with certain large payors analyzed separately from other payor groups. In our evaluation of these estimates, we also consider delays in payment trends in individual states due to budget or funding issues, billing conversions related to acquisitions or internal systems, resubmission of bills with required documentation and disputes with specific payors. We have experienced increases in the aging of our accounts receivable resulting from billing delays during the conversion process, either procedural or internal, related to both acquired agencies and transferring our existing home & community locations from a legacy system to the centralized McKesson operating system. Reasons for the delays include obtaining approvals from federal and state governmental agencies of provider numbers we acquired with our acquisitions, McKesson payor and billing set-up processes and required staff training. During 2009 and the first nine months of 2010 we have also experienced a significant increase in our private duty business, which inherently carries a higher collection risk, especially in our home & community segment. Unlike our state, local and other governmental payors, these customers are responsible for their own payment (a portion of which may be funded through qualified veteran benefits). Contributing to higher receivable balances are veteran benefits that may take several months to be awarded by the Veterans Health Administration.

Our collection procedures include review of account agings and direct contact with our payors. We have historically not used collection agencies. An uncollectible amount, not governed by amount or aging, is written off to the allowance account only after reasonable collection efforts have been exhausted. The following tables detail our accounts receivable before reserves by payor category, showing Illinois governmental payors separately, and segment and the related allowance amount at September 30, 2010 and December 31, 2009:

|  |                  | September 30, 2010           |  |                                  |          |  |  |
|--|------------------|------------------------------|--|----------------------------------|----------|--|--|
|  | <u>0-90 Days</u> | <u>91-180 Days</u><br>(in th | <u>181-365 Days</u><br>ousands, except percent | Over<br><u>365 Days</u><br>ages) | Total    |  |  |
| Home & Community                                   |                  | •                            |  | 0,                               |          |  |  |
| Illinois governmental based programs               | \$28,972         | \$ 15,088                    | \$ 4,927                                       | \$ 1,824                         | \$50,811 |  |  |
| Other state, local and other governmental programs | 12,092           | 919                          | 999  | 1,493                            | 15,503   |  |  |
| Private duty and commercial                        | 2,087            | 913                          | 1,100  | 536                              | 4,636    |  |  |
|  | 43,151           | 16,920                       | 7,026  | 3,853                            | 70,950   |  |  |
| Home Health  |                  |                              |  |                                  |          |  |  |
| Medicare   | 4,246            | 1,406                        | 385  | 72                               | 6,109    |  |  |
| Other state, local and other governmental programs | 1,876            | 445                          | 363  | 175                              | 2,859    |  |  |
| Private duty and commercial                        | 1,018            | 203                          | 240  | 146                              | 1,607    |  |  |
| Illinois governmental based programs               | 238              | 42                           | 28   | 91                               | 399      |  |  |
|  | 7,378            | 2,096                        | 1,016  | 484                              | 10,974   |  |  |
| Total  | \$50,529         | \$ 19,016                    | \$ 8,042                                       | \$ 4,337                         | \$81,924 |  |  |
| Related aging %                                    | 61.7%            | 23.2%                        | 9.8%   | 5.3%                             |          |  |  |
| Allowance for doubtful accounts                    |                  |                              |  |                                  | \$ 6,212 |  |  |
| Reserve as % of gross accounts receivable          |                  |                              |  |                                  | 7.6%     |  |  |

|  |           | December 31, 2009               |  |                                 |          |
|--|-----------|---------------------------------|--|---------------------------------|----------|
|  | 0-90 Days | <u>91-180 Days</u><br>(in thous | <u>181-365 Days</u><br>ands, except percenta | Over<br><u>365 Days</u><br>ges) | Total    |
| Home & Community                                   |           |                                 |  |                                 |          |
| Illinois governmental based programs               | \$26,208  | \$ 14,536                       | \$ 1,685                                     | \$ 543                          | \$42,972 |
| Other state, local and other governmental programs | 12,595    | 1,633                           | 2,274  | 631                             | 17,133   |
| Private duty and commercial                        | 1,869     | 809                             | 454  | 108                             | 3,240    |
|  | 40,672    | 16,978                          | 4,413  | 1,282                           | 63,345   |
| Home Health  |           |                                 |  |                                 |          |
| Medicare   | 4,433     | 1,123                           | 483  | 157                             | 6,196    |
| Other state, local and other governmental programs | 1,726     | 163                             | 134  | 126                             | 2,149    |
| Private duty and commercial                        | 1,346     | 415                             | 397  | 169                             | 2,327    |
| Illinois governmental based programs               | 367       | 187                             | 147  | 586                             | 1,287    |
|  | 7,872     | 1,888                           | 1,161  | 1,038                           | 11,959   |
| Total  | \$48,544  | \$ 18,866                       | \$ 5,574                                     | \$ 2,320                        | \$75,304 |
| Related aging %                                    | 64.5%     | 25.1%                           | 7.4%   | 3.0%                            |          |
| Allowance for doubtful accounts                    |           |                                 |  |                                 | \$ 4,813 |
| Reserve as % of gross accounts receivable          |           |                                 |  |                                 | 6.4%     |

We calculate our days sales outstanding ("DSO") by taking the accounts receivable outstanding net of the allowance for doubtful accounts and deducting deferred revenues at the end of the period, divided by the total net service revenues for the last quarter, multiplied by the number of days in that quarter. The adjustment for deferred revenues relates to Medicare receivables which are recorded at the inception of each 60 day episode of care at the full requested anticipated payment ("RAP") amount. Our DSOs at September 30, 2010 and December 31, 2009 were 97 days and 96 days, respectively. The DSO for our largest payor, the Illinois Department on Aging, at September 30, 2010 and December 31, 2009 were 150 days and 142 days, respectively.

#### Indebtedness

# Credit Facility

The new credit facility, most recently amended on July 26, 2010, provides a \$55.0 million revolving line of credit expiring November 2, 2014, and a \$5.0 million term loan maturing January 5, 2013, and includes a \$15.0 million sublimit for the issuance of letters of credit. Substantially all of the subsidiaries of Holdings are co-borrowers, and Holdings has guaranteed the borrowers' obligations under the new credit facility. The new credit facility is secured by a first priority security interest in all of Holdings' and the borrowers' current and future tangible and intangible assets, including the shares of stock of the borrowers.

The availability of funds under the revolving credit portion of the new credit facility is based on the lesser of (i) the product of adjusted EBITDA, as defined, for the most recent 12-month period for which financial statements have been delivered under the new credit facility agreement multiplied by the specified advance multiple, up to 3.00, less the outstanding senior indebtedness and letters of credit, and (ii) \$55.0 million less the outstanding revolving loans and letters of credit. Interest on the revolving line of credit and term loan amounts outstanding under the new credit facility is payable either at a floating rate equal to the 30-day LIBOR, plus an applicable margin of 4.6% or the LIBOR rate for term periods of one, two, three or six months plus a margin of 4.6%. Interest on the new credit facility will be paid monthly on or at the end of the relevant interest period, as determined in accordance with the new credit facility agreement. The borrowers will pay a fee equal to 0.5% per annum of the unused portion of the revolving portion of the new credit facility. Issued stand-by letters of credit will be charged at a rate of 2% per annum payable monthly.

The new credit facility contains customary affirmative covenants regarding, among other things, the maintenance of records, compliance with laws, maintenance of permits, maintenance of insurance and property and payment of taxes. The new credit facility also contains certain customary financial covenants and negative covenants that, among other things, include a requirement to maintain a minimum fixed charge coverage ratio, a requirement to stay below a maximum senior leverage ratio and a requirement to stay below a maximum permitted amount of capital expenditures, as well as restrictions on guarantees, indebtedness, liens, dividends, distributions, investments and loans, subject to customary carve outs, restrictions on Holdings' and the borrowers' ability to enter into transactions other than in the ordinary course of business, a restriction on the ability to consummate more than three acquisitions in any calendar year, or for the purchase price of any one acquisition to exceed \$0.5 million, in each case without the consent of the lenders, restrictions on mergers, transfers of assets, acquisitions, equipment, subsidiaries and affiliate transactions, subject to customary carve outs, and restrictions on fundamental changes and lines of business. The Company was in compliance with all of its covenants at September 30, 2010.

### Off-Balance Sheet Arrangements

As of September 30, 2010, we did not have any off-balance sheet guarantees or arrangements with unconsolidated entities.

#### Critical Accounting Policies and Estimates

The discussion and analysis of our financial condition and results of operations are based on our consolidated financial statements prepared in accordance with accounting principles generally accepted in the United States. The preparation of the financial statements requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, revenues and expense and related disclosures. We base our estimates and judgments on historical experience and other sources and factors that we believe to be reasonable under the circumstances; however, actual results may differ from these estimates. We consider the items discussed below to be critical because of their impact on operations and their application requires our judgment and estimates.

#### **Revenue Recognition**

Approximately 95% of our home & community segment revenues for the nine months ended September 30, 2010 and 2009, are derived from Medicaid and Medicaid waiver programs under agreements with various state and local authorities. These agreements provide for a service term from one year to an indefinite term. Services are provided based on authorized hours, determined by the relevant state or local agency, at an hourly rate specified in the agreement or fixed by legislation. Services to other payors, such as private or commercial clients, are provided at negotiated hourly rates and recognized in net service revenues as services are provided. We provide for appropriate allowances for uncollectible amounts at the time the services are rendered.

Approximately 60% of our home health segment revenues are derived from Medicare. Home health services are reimbursed by Medicare based on episodes of care. Under the Medicare Prospective Payment System, or PPS, an episode of care is defined as a length of care up to 60 days per patient with multiple continuous episodes allowed. Billings per episode under PPS vary based on the severity of the patient's condition and are subject to adjustment, both higher and lower, for changes in the patient's medical condition and certain other reasons. At the inception of each episode of care, we submit a request for anticipated payment, or RAP, to Medicare for 50% to 60% of the estimated PPS reimbursement. We estimate the net PPS revenues to be earned during an episode of care based

on the initial RAP billing, historical trends and other known factors. The net PPS revenues are initially recognized as deferred net service revenues and subsequently amortized as net service revenues ratably over the 60-day episodic period. At the end of each episode of care, a final claim billing is submitted to Medicare and any changes between the initial RAP and final claim billings are recorded as an adjustment to net service revenues. For open episodes, we estimate net revenues based on historical data, and adjust net service revenues for the difference, if any, between the initial RAP and ultimate final claim amount. We did not record any significant adjustments of prior period net PPS estimates.

The other approximately 40% of revenues in our home health segment are from state and local governmental agencies, the Veterans Health Administration, commercial insurers and private individuals. Services are primarily provided to these payors on a per visit basis based on negotiated rates. As such, net service revenues are readily determinable and recognized at the time the services are rendered. We provide for appropriate allowances for uncollectible amounts at the time the services are rendered.

#### Accounts Receivable and Allowance for Doubtful Accounts

We are paid for our services primarily by state and local agencies under Medicaid or Medicaid waiver programs, Medicare, commercial insurance companies and private individuals. While our accounts receivable are uncollateralized, our credit risk is somewhat limited due to the significance of Medicare and state agency payors to our results of operations. Laws and regulations governing the Medicaid and Medicare programs are complex and subject to interpretation. Amounts collected may be different than amounts billed due to client eligibility issues, insufficient or incomplete documentation, services at levels other than authorized and other reasons unrelated to credit risk.

Legislation enacted in Illinois entitles designated service program providers to receive delinquent interest on qualifying services approved for payment that remain unpaid after a designated period of time. As the amount and timing of the receipt of these payments are not certain, the interest income is recognized when received and reported in the income statement caption, interest expense, net. The Company has not recorded any delinquent interest income for the nine months ended September 30, 2010.

We establish our allowance for doubtful accounts to the extent it is probable that a portion or all of a particular account will not be collected. Our allowance for doubtful accounts is estimated and recorded primarily by aging receivables utilizing eight aging categories and applying our historical collection rates to each aging category, taking into consideration factors that might impact the use of historical collection rates or payor groups, with certain large payors analyzed separately from other payor groups. In our evaluation of these estimates, we also consider delays in payment trends in individual states due to budget or funding issues, billing conversions related to acquisitions or internal systems, resubmission of bills with required documentation and disputes with specific payors. Historically, we have not experienced any write-off of accounts as a result of a state operating with budget deficits. While we regularly monitor state budget and funding developments for the states in which we operate, we consider losses due to state credit risk on outstanding balances as remote. We believe that our recorded allowance for doubtful accounts is sufficient to cover potential losses; however, actual collections in subsequent periods may require changes to our estimates.

#### Goodwill and Other Intangible Assets

Intangible assets are stated at fair value at the time of acquisition and the carrying value of goodwill is the residual of the purchase price over the fair value of the net assets acquired and liabilities assumed. Our intangible assets with finite lives, consisting of trade names, trademarks and non-compete agreements, are amortized principally on accelerated methods based upon their estimated useful lives. In accordance with ASC Topic 350, *"Goodwill and Other Intangible Assets*," goodwill and intangible assets with indefinite useful lives, of which we have none, are not amortized. Goodwill and indefinite lived intangible assets are required to be tested for impairment at least annually using a two-step method. We test goodwill for impairment at the reporting unit level on an annual basis, as of October 1, or whenever circumstances change, such as a significant change in business climate or regulatory changes that would indicate that an impairment may have occurred. The evaluation of goodwill impairment involves comparing the current fair value of each reporting unit to the recorded value, including goodwill. We use a combination of a discounted cash flow, or DCF, model and the market multiple analysis method to determine the current fair value of each reporting unit. The DCF model was prepared using revenue and expense projections based on our current operating plan. As such, a number of significant assumptions and estimates are involved in the application of the DCF model to forecast revenue growth, price changes, gross profits, operating expenses and operating cash flows. As part of the second step of this evaluation, if the carrying value of goodwill exceeds its fair value, an impairment loss would be recognized.

As a result of our recent decline in earnings for the three and nine months ended September 30, 2010 as compared to the same periods in the prior year, the current Federal and state economic and reimbursement environments and state budgetary pressures to decrease or eliminate services we provide, as well as our total stockholders' equity exceeding our market capitalization as of September 30, 2010, are all factors indicating the possibility of an impairment to our goodwill. We are unable to estimate the amount of any potential non-cash goodwill impairment charge at this time, but we expect to complete the analysis by December 31, 2010 in connection with our annual testing. The results of this impairment testing could result in an impairment charge being recorded at December 31, 2010.

#### Long-Lived Assets

We review our long-lived assets and finite lived intangibles (except goodwill and other intangible assets, as described above) for impairment whenever changes in circumstances indicate that the carrying amount of an asset may not be recoverable. To determine if impairment exists, we compare the estimated future undiscounted cash flows from the related long-lived assets to the net carrying amount of such assets. If the carrying amount of an asset exceeds its estimated future cash flows, an impairment charge is recognized for the amount by which the carrying amount of the asset exceeds the estimated fair value of the asset, generally determined by discounting the estimated future cash flows.

#### Workers' Compensation Program

Our workers' compensation insurance program has a \$350,000 deductible component. We recognize our obligations associated with this program in the period the claim is incurred. The cost of both the claims reported and claims incurred but not reported, up to the deductible, have been accrued based on historical claims experience, industry statistics and an actuarial analysis performed by an independent third party. We monitor our claims quarterly and adjust our reserves accordingly. These costs are recorded primarily in the cost of services caption in the consolidated statement of income. Under the agreement pursuant to which we acquired Addus HealthCare, claims under our workers' compensation insurance program that relate to December 31, 2005 or earlier are the responsibility of the selling shareholders in the acquisition, subject to certain limitations.

#### Income Taxes

We account for income taxes under the provisions of ASC Topic 740, "Accounting for Income Taxes." The objective of accounting for income taxes is to recognize the amount of taxes payable or refundable for the current year and deferred tax liabilities and assets for the future tax consequences of events that have been recognized in our financial statements or tax returns. Deferred taxes, resulting from differences between the financial and tax basis of our assets and liabilities, are also adjusted for changes in tax rates and tax laws when changes are enacted. ASC 740 also requires that deferred tax assets be reduced by a valuation allowance if it is more likely than not that some portion or all of the deferred tax asset will not be realized.

# ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

#### Quantitative and Qualitative Disclosures about Market Risk

We are exposed to market risk from fluctuations in interest rates As of September 30, 2010, our weighted average interest rate on our new credit facility was 4.9% on total indebtedness of \$41.0 million. The impact on a 1.0% increase or decrease in interest rates would increase or decrease interest expense by \$0.4 million.

# ITEM 4T. CONTROLS AND PROCEDURES

#### **Evaluation of Disclosure Controls and Procedures**

Our management, with the participation of our Chief Executive Officer and our Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of September 30, 2010. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act"), means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company's management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of September 30, 2010, our Chief Executive Officer and Chief Financial Officer concluded that, as of such date, our disclosure controls and procedures were effective.

#### Changes in Internal Control over Financial Reporting

There was no change in our internal control over financial reporting identified in connection with the evaluation required by Rule 13a-15(d) and 15d-15(d) of the Exchange Act that occurred during the period covered by this report that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting.

#### PART II - OTHER INFORMATION

# Item 1. Legal Proceedings

On March 26, 2010, a class action lawsuit was filed in the United States District Court for the Northern District of Illinois on behalf of a class consisting of all persons or entities who purchased or otherwise acquired the Company's common stock between October 27, 2009 and March 18, 2010, in connection with the Company's IPO. The Complaint, which was amended on August 10, 2010, asserts claims against the Company and individual officers and directors pursuant to Sections 11 and 15 of the Securities Act of 1933 and alleges, inter alia, that the Company's registration statement was materially false and/or omitted the following: (1) that the Company's receivable included at least \$1.5 million in aging receivables that should have been reserved for; and (2) that the Company's home health segment's revenues were falling short of internal forecasts due to a slowdown in admissions from the Company's integrated services program due to the State of Illinois' effort to develop new procedures for integrating care. The plaintiffs are seeking compensatory and other damages. A motion to dismiss the Complaint was filed on behalf of the defendants on September 20, 2010. The Company believes the claims are without merit and intends to defend the litigation vigorously.

In addition, on April 16, 2010, Robert W. Baird & Company, on behalf of the underwriters of the IPO, notified the Company that the underwriters are seeking indemnification in respect of the above-referenced action pursuant to the underwriting agreement entered into in connection with the IPO.

The description of the class action lawsuit should be read in conjunction with the disclosures made in the Company's quarterly reports on Form 10-Q for the quarters ended March 31, 2010 and June 30, 2010.

On November 1, 2010, a shareholder derivative action was filed on behalf of the Company in the Circuit Court of Cook County, Illinois by Paul Wes Bockley, an alleged shareholder of the Company. The complaint asserts claims against certain individual officers and directors of the Company, and against the Company as a nominal defendant, for breach of fiduciary duty, corporate waste and unjust enrichment based, inter alia, on alleged material misstatements and omissions in the registration statement relating to the Company's IPO. The alleged misstatements and omissions are essentially the same as those asserted in class action litigation, discussed above. The plaintiff is seeking compensatory damages and other relief including reforms to the Company's corporate governance and internal procedures.

From time to time, we are subject to claims and suits arising in the ordinary course of our business, including claims for damages for personal injuries. In our management's opinion, the ultimate resolution of any of these pending claims and legal proceedings will not have a material adverse effect on our financial position or results of operations.

#### Item 1A. Risk Factors

Investing in our common stock involves a high degree of risk. In addition to the other information set forth in this quarterly report on Form 10-Q, you should carefully consider the risk factors discussed under the caption "Risk Factors" set forth in Part I, Item 1A, of our Annual Report on Form 10-K for the year ended December 31, 2009. All references in the Risk Factors in our Annual Report on Form 10-K to the Health Reform Act should be read to mean both the Patient Protection and Affordable Care Act signed into law on March 23, 2010 and the Health Care Education Reconciliation Act of 2010 signed into law on March 30, 2010. Except as set forth below, there have been no material changes to the risk factors previously disclosed under the caption "Risk Factors" in our Annual Report on Form 10-K. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or operating results.

#### Our profitability could be negatively affected by a reduction in reimbursement from Medicare or other payors.

For the year ended December 31, 2009 and the nine months ended September 30, 2010, we received approximately 12% and 13%, respectively, of our net service revenues from Medicare. We generally receive fixed payments from Medicare for our services based on a projection of the services required by our consumers, which is generally based on acuity. For our Medicare consumers, we typically receive a 60-day episodic-based payment. Although Medicare currently provides for an annual adjustment of payment rates based on the increase or decrease of the medical care expenditure category of the Consumer Price Index, these rate increases may be less than actual inflation or costs, and could be eliminated or reduced in any given year. The base episode rate for home health services is also subject to an annual market basket adjustment. A market basket is a fixed-weight index that measures the cost of a specified mix of goods and services as compared to a base period. The home health market basket, which is used to adjust annually the Medicare base episodic rate for home health services, measures inflation or deflation in the prices of a mix of home health goods and services. This annual adjustment could also be eliminated or reduced in any given year. The Health Reform Act mandates a 1% reduction in the market basket update for 2011 and 2012 and a market basket productivity adjustment for 2015 and subsequent years. The market basket reductions may result in a negative adjustment. Medicare has in the past reclassified home health resource groups. As a result of reclassifications, we could receive lower reimbursement rates depending on the consumer's case mix and services provided. Medicare reimbursement rates could also decline due to the imposition of co-payments or other mechanisms that shift responsibility for a portion of the amount payable to beneficiaries. Rates could also decline due to adjustments to the wage index. Changes could also occur in the therapy payment thresholds. Our profitability for Medicare reimburseed s

The amount of reimbursement based on the home health market basket may be reduced with respect to an agency seeking reimbursement if certain requirements are not met. Reduction in the payments and cost limits for the identified basket of goods based on deflation or failure to meet certain requirements is referred to in the industry as a market basket reduction. Under the 2010 final regulations, the home health market basket increase will be reduced by two percentage points to zero if an agency fails to submit certain required quality data. The required quality data consists of a set of data elements that are used to assess outcomes for adult homecare patients, which include, among other things, improvements in ambulation, bathing and surgical wound status.

In its March 2010 report to Congress, the Medicare Payment Advisory Commission made several recommendations that could adversely affect the home health industry and potentially our business, including recommendations that Congress rebase the payment system to reflect the average costs of providing services. The Health Reform Act requires CMS to rebase payments for home health services, reducing payments beginning in 2013 with a four-year phase-in and full implementation in 2016. On July 23, 2010, CMS published the Proposed 2011 Home Health PPS Update. A proposed overall reduction in the home health payment base rate of 4.9% included a reduction for each 60-day episode and the conversion factor for NRS of 3.79%. The 3.79% decrease, which also will be imposed in 2012, is a result of the CMS determination that there has been a general increase in case mix that CMS believes is unwarranted. CMS believes that this "case-mix creep" is due to improved coding, coding practice changes, and other behavioral responses to the change in reimbursement that went into effect in 2009, including greater use of high therapy treatment plans above what CMS believes is any increase in patient acuity. CMS warned that it will continue to

monitor changes in case-mix. If new data identifies additional increases in case-mix, CMS will impose further reductions that will not be phased in over multiple years.

On November 3, 2010, CMS released its Home Health Prospective Payment System Update for Calendar Year 2011 (the "Final 2011 Home Health PPS Update"). There will be a 1.1% market basket increase for 2011 (after application of the mandated 1% reduction) and a mandated 3.79% rate reduction. The final 2011 payment base rate reflects a 0.3% decrease from the proposed market basket rate in July 2010. CMS announced that it is postponing its proposed 3.79% reduction in home health rates for calendar year 2012 pending its further monitoring of case-mix changes. Home health agencies that do not submit required quality data will be subject to a 2% reduction in the market basket update.

CMS made some revisions to its proposed regulations regarding face-to-face-encounters. The physician or non-physician practitioner must have a face-toface encounter with the patient within 90 days of the home health start date. If there is no face-to-face encounter within the 90 day period or if the encounter did not relate to the reason for home health, a face-to-face encounter must occur within 30 days after the home health start date. CMS emphasized that the certification must be dated by the physician (not the home health agency) and the patient must be under the care of a physician while receiving home health services. But, the face-to-face encounter is only required for the initial certification. The certifying physician may not be the home health agency medical director and the physician or non-physician practitioner may not have a financial relationship with the home health agency. CMS also is requiring that for therapy services, a qualified therapist (not a therapy assistant) must assess the patient, measure progress, and document progress toward therapy goals at least once every 30 days. For patients requiring 13 or 19 therapy visits, the qualified therapist must perform this evaluation at the 13th and 19th therapy visit. The requirement is relaxed for patients in rural areas, requiring the qualified therapist evaluation any time after the 10th visit and not later than the 13th visit, and after the 16th therapy visit but not later than the 19th visit. If more than one therapy is furnished, an evaluation must be made by a qualified therapist for each therapy.

CMS also announced that it is going to assess a variety of home health issues, including the current therapy threshold reimbursement. CMS also clarified its rules regarding change of ownership of home health agencies and the 36-month rule. If there is a change of ownership within 36 months of enrollment in Medicare or within 36 months of a prior change of ownership, the home health agency must undergo a new survey. CMS clarified that indirect ownership changes are not subject to the 36-month rule. There are also several exceptions to the 36-month rule but in order to qualify, the home health agency must have submitted two or more consecutive cost reports (excluding low utilization cost reports or no cost report). Exceptions to the 36-month rule include death of an owner and changes in business structure as long as ownership remains the same.

Any reduction in Medicare and Medicaid reimbursements would adversely affect our profitability.

Private payors, including commercial insurance companies, could also reduce reimbursement. Any reduction in reimbursement from private payors would adversely affect our profitability.

Changes to Medicaid, Medicaid waiver or other state and local medical and social programs could adversely affect our net service revenues and profitability.

For the year ended December 31, 2009 and the nine months ended September 30, 2010, we derived 80% and 79%, respectively, of our net service revenues from agreements that are directly or indirectly paid for by state and local governmental agencies, such as Medicaid funded programs and Medicaid waiver programs. Governmental agencies generally condition their agreements with us upon a sufficient budgetary appropriation. If a governmental agency does not receive an appropriation sufficient to cover its contractual obligations with us, it may terminate an agreement or defer or reduce the amount of the reimbursement we receive. Almost all the states in which we operate are facing budgetary shortfalls due to the current economic downturn and the rising costs of health care, and as a result, have made, are considering or may consider making changes in their Medicaid programs, which could affect the services for which states contract with us. Changes that states have made or may consider making to address their budget deficits include:

- limiting increases in, or decreasing, reimbursement rates;
- redefining eligibility standards or coverage criteria for social and medical programs or the receipt of homecare services under those programs;
- increasing the consumer's share of costs or co-payment requirements;
- decreasing the number of authorized hours for recipients;
- slowing payments to providers;
- increasing utilization of self-directed care alternatives or "all inclusive" programs; or
- shifting beneficiaries to managed care programs.

Certain of these measures have been implemented by, or are proposed in, states in which we operate. For example, California has considered a number of proposals, including potential changes in eligibility standards and Illinois has delayed payments to providers. Selected programs in Washington, New Jersey, and Missouri have reduced rates in the fiscal year starting July 1, 2010. In 2009 and the nine months ended September 30, 2010, we derived approximately 52% and 51%, respectively, of our total net service revenues from services provided in Illinois, 13% and 14%, respectively, of our total net service revenues from services provided in Illinois, 13% and 14%, respectively, of our total net service revenues from services provided in California, 8% and 8%, respectively, of our total net service revenues from services provided in Nevada. Because a substantial portion of our business is concentrated in these states, any significant reduction in expenditures that pay for our services in these states and other states in which we do business may have a disproportionately negative impact on our future operating results. Provisions in the Health Reform Act increase eligibility for Medicaid, which may cause a reallocation of Medicaid funding. It is difficult to predict at this time what the effect of these changes would be on our business. If changes in Medicaid policy result in a reduction in available funds for the services we offer, our net service revenues could be negatively impacted.

All states currently benefit from increased federal matching percentage rates ("FMAP") granted under the American Recovery and Reinvestment Act ("ARRA"), which increases the share of federal dollars paid to states for services to Medicaid beneficiaries. On August 10, 2010, Congress approved legislation which provides \$16.1 billion for a six-month extension through June 30, 2011 of increased FMAP payments to states originally provided under ARRA. Unlike the 6.2% increase in effect until December 2010 provided under ARRA, these increases will be phased down on a quarterly basis, beginning with a 3.2% increase from January through March 2011 followed by a 1.2% increase for April through June 2011. It is difficult to estimate the impact lower FMAP increases will have on state budgets and particularly funding of Medicaid, Medicaid waiver or other state and local medical and social programs. Because a substantial portion of our business is concentrated in these programs, any significant reduction in expenditures that pay for our services may have a disproportionately negative impact on our future operating results.

# Failure of physicians or non-physician practitioners to have required face-face-encounters could adversely affect our ability to attract new patients.

The Health Reform Act requires a physician or non-physician practitioner to have a face-to-face encounter with each new home health patient. CMS is requiring an encounter related to the reason for home health services to occur within 90 day prior to the home health start date or within 30 days after the start date. If face-to-face encounters become burdensome, some patients may not be able to receive home health services, which could have a negative impact on our future operating results.

#### Continued declines in earnings could create future liquidity problems.

The availability of funds under the revolving credit portion of our new credit facility is based on the lesser of (i) the product of adjusted EBITDA, as defined, for the most recent 12-month period multiplied by the specified advance multiple, up to 3.0, less the outstanding senior indebtedness and letters of credit or (ii) \$55.0 million less the outstanding revolving loans and letters of credit. As of September 30, 2010 total availability under the new credit facility was \$9.2 million. As a result of our recent decline in earnings for the three and nine months ended September 30, 2010 as compared to the same periods in the prior year, the Federal and state economic and reimbursement environments and state budgetary pressures to decrease or eliminate services we provide, our earnings could continue to be negatively affected. This decrease in earnings would reduce the availability of funds under our new credit facility which could have a negative impact on our future operating results.

# If we were required to write down all or part of our goodwill and/or our intangible assets, our net earnings and net worth could be materially adversely affected.

Goodwill and intangible assets with finite lives represent a significant portion of our assets. We had \$63.7 million of goodwill and \$14.4 million of intangible assets recorded on our consolidated balance sheet at September 30, 2010. Goodwill represents the excess of cost over the fair market value of net assets acquired in business combinations. If our market capitalization drops significantly below the amount of net equity recorded on our balance sheet, it might indicate a decline in our fair value and would require us to further evaluate whether our goodwill has been impaired. We also perform an annual review of our goodwill and intangible assets to determine if they have become impaired which would require us to write down the impaired portion of these assets. If we were required to write down all or a significant part of our goodwill and/or intangible assets, our net earnings and net worth could be materially adversely affected.

# Our future operating results may be affected by our ability to fill key management positions.

Our success depends largely on the efforts and abilities of senior management, particularly the executive management team. Our executive management team is currently in transition as we search for a new chief financial officer and look to add another executive to our management team in a newly created role of chief operating officer. In addition, a consultant has been engaged to oversee our home health services operations on an interim basis until a permanent replacement is hired.

The loss of one or more of the members of the executive management team or the inability of a new management team to successfully execute our strategies may adversely affect our business. In addition, we may not be successful in attracting and retaining executive management or other key personnel.

# Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

On October 20, 2010, the Company issued 2,762 restricted shares of its common stock having an aggregate value of \$10,000 based on the closing price of the Company's common stock on The Nasdaq Global Market on the date of the grant (the "Restricted Stock") to Dirk Allison in connection with his appointment to the Company's board of directors. The Restricted Stock will vest equally over a three-year period subject to the terms and conditions provided in the Company's 2009 Stock Incentive Plan. The issuance of the Restricted Stock was exempt from registration under the Securities Act of 1933, as amended, pursuant to Section 4(2).

# Item 5. Other Information

On September 8, 2010, the Company's board of directors adopted changes to the Company's independent director compensation policy such that independent directors receive \$1,500 per in-person scheduled board meeting (whether attended in person or telephonically) and \$750 per telephonic board meeting.

### Item 6. Exhibits

- 3.1 Amended and Restated Certificate of Incorporation of the Company dated as of November 2, 2009 (filed on November 20, 2009 as Exhibit 3.1 to the Company's Quarterly Report on Form 10-Q and incorporated by reference herein)
- 3.2 Amended and Restated Bylaws of the Company (filed on September 21, 2009 as Exhibit 3.5 to Amendment No. 2 to the Company's Registration Statement on Form S-1 and incorporated by reference herein)
- 4.1 Form of Common Stock Certificate (filed on October 2, 2009 as Exhibit 4.1 to Amendment No. 4 to the Company's Registration Statement on Form S-1 and incorporated by reference herein)
- 10.1 Joinder, Consent and Amendment No. 2 to Loan and Security Agreement, dated as of July 26, 2010, by and among Addus HealthCare, Inc., Addus HealthCare (South Carolina), Inc., Addus HealthCare (Idaho), Inc., Addus HealthCare (Indiana), Inc., Addus HealthCare (New Jersey), Inc., Addus HealthCare (North Carolina), Inc., Benefits Assurance Co., Inc., Fort Smith Home Health Agency, Inc., Little Rock Home Health Agency, Inc., Lowell Home Health Agency, Inc., PHC Acquisition Corporation and Professional Reliable Nursing Service, Inc., as borrowers, Fifth Third Bank, as agent, the financial institutions that are or may from time to time become parties thereto, and Addus HomeCare Corporation, as guarantor (filed on July 27, 2010 as Exhibit 99.1 to the Company's Current Report on Form 8-K and incorporated by reference herein)
- 10.2 Asset Purchase Agreement dated as of July 26, 2010, by and among Addus HealthCare (South Carolina), Inc., Advantage Health Systems, Inc., Paul Mitchell as the Seller Representative and the Sellers set forth on Exhibit A thereto (filed on July 27, 2010 as Exhibit 99.2 to the Company's Current Report on Form 8-K and incorporated by reference herein)
- 10.3 Earn-Out Agreement dated as of July 26, 2010, by and among Addus HealthCare (South Carolina), Inc., Advantage Health Systems, Inc., Paul Mitchell as the Seller Representative and the Sellers set forth on therein (filed on July 27, 2010 as Exhibit 99.3 to the Company's Current Report on Form 8-K and incorporated by reference herein)
- 10.4 Separation Agreement and General Release, dated as of September 2, 2010, between Addus HealthCare, Inc. and Frank Leonard (filed on September 7, 2010 as Exhibit 99.1 to the Company's Current Report on Form 8-K and incorporated herein by reference)
- 10.5 Form of Indemnification Agreement (filed on July 17, 2009 as Exhibit 10.16 to the Company's Registration Statement on Form S-1 and incorporated by reference herein)
- 10.6 Summary of Independent Director Compensation Policy\*
- 31.1 Certification of Chief Executive Officer Pursuant to Rule 13-14(a) of the Securities Exchange Act of 1934 as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002\*
- 31.2 Certification of Chief Financial Officer Pursuant to Rule 13-14(a) of the Securities Exchange Act of 1934 as Adopted Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002\*
- 32.1 Certification of Chief Executive Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002\*\*
- 32.2 Certification of Chief Financial Officer Pursuant to 18 U.S.C. Section 1350, as Adopted Pursuant to Section 906 of the Sarbanes-Oxley Act of 2002\*\*

- Filed herewith
- \*\* Furnished herewith

# SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

# ADDUS HOMECARE CORPORATION

| Date: November 10, 2010 | By: | /s/ Mark S. Heaney  |  |
|-------------------------|-----|---|--|
|                         |     | Mark S. Heaney<br>President and Chief Executive Officer<br>(As Principal Executive Officer) |  |
| Date: November 10, 2010 | By: | /s/ Francis J. Leonard  |  |
|                         |     | Francis J. Leonard<br>Chief Financial Officer<br>(As Principal Financial Officer)           |  |
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|                         |     |   |  |
|                         |     |   |  |

# EXHIBIT INDEX

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- Filed herewith
- \*\* Furnished herewith

The Company's updated independent director compensation policy provides that independent directors receive an annual retainer of \$22,500 for service on our board of directors, \$1,500 per in-person scheduled board meeting (whether attended in person or telephonically) and \$750 per telephonic board meeting. The chairmen of our audit committee, compensation committee and nominating and corporate governance committee receive an additional annual retainer of \$12,000, \$7,500 and \$5,000, respectively. Independent directors who serve on committees receive \$1,000 per committee meeting attended. Independent directors are reimbursed for reasonable expenses incurred in attending board of directors meetings, committee meetings and stockholder meetings. In addition, upon election or appointment as a director and annually thereafter at such time as is determined by our nominating and corporate governance committee, each independent director is entitled to receive restricted shares of our common stock valued at \$10,000, which vest equally over a three-year period. The foregoing independent director compensation is subject to review and adjustment on the recommendation of our nominating and corporate governance committee.

# CERTIFICATIONS OF CHIEF EXECUTIVE OFFICER PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Mark S. Heaney, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Addus HomeCare Corporation;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:

- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 10, 2010

By: /s/ Mark S. Heaney

Mark S. Heaney President and Chief Executive Officer

# CERTIFICATIONS OF CHIEF FINANCIAL OFFICER PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002

I, Francis J. Leonard, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Addus HomeCare Corporation;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) for the registrant and have:

- a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- b) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- c) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

- a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: November 10, 2010

By: /s/ Francis J. Leonard Francis J. Leonard Chief Financial Officer

# CERTIFICATION OF CHIEF EXECUTIVE OFFICER PURSUANT TO 18 U.S.C. SECTION 1350 (AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002)

In connection with the Quarterly Report on Form 10-Q for the fiscal quarter ended September 30, 2010 of Addus HomeCare Corporation (the "Company") as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Mark S. Heaney, President and Chief Executive Officer of the Company, certify, pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 10, 2010

By: /s/ Mark S. Heaney

Mark S. Heaney President and Chief Executive Officer

# CERTIFICATION OF CHIEF FINANCIAL OFFICER PURSUANT TO 18 U.S.C. SECTION 1350 (AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002)

In connection with the Quarterly Report on Form 10-Q for the fiscal quarter ended September 30, 2010 of Addus HomeCare Corporation (the "Company") as filed with the Securities and Exchange Commission on the date hereof (the "Report"), I, Francis J. Leonard, Chief Financial Officer of the Company, certify, pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, 18 U.S.C. Section 1350, that:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: November 10, 2010

By: /s/ Francis J. Leonard

Francis J. Leonard Chief Financial Officer